



# Campus for Hope

## Request for Proposal (RFP) Packet

Pre-Submission Questionnaire Opens: January 26, 2026

RFP Opens: February 9, 2026

RFP Closes: March 20, 2026 at 12:00 PM PST

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## I. BASIC INFORMATION

### A. Summary

Campus for Hope Foundation (CFH), a Nevada-based 501(c)(3) nonprofit corporation founded in 2024, is developing and will operate a purpose-built 20+ acre homelessness transformational campus in Las Vegas. The campus will provide integrated, trauma-informed transitional housing and supportive services that enable individuals and families to address the underlying causes of homelessness and move from crisis to stability. CFH is a comprehensive pathway back to purpose and independence.

When fully operational, which is expected in 2028, the campus will provide approximately 900 transformational housing beds with comprehensive, co-located services, including: case management, mental and physical healthcare, recovery services, employment planning and training, family services and childcare, financial literacy, and housing navigation. The campus is designed to intentionally and safely serve a wide range of individuals and families, including dedicated spaces for families with children, young adults, LGBTQ+ adults and young adults, single adult men, single adult women, and adult couples.

The goal of this Request for Partnership (RFP) is to identify and select skilled, mission-aligned local nonprofit organizations who will partner with CFH and provide services on campus when it opens in 2028. Selected organizations (Partners) will work with CFH and fellow partners to plan, prepare, implement, and deliver transformational services on campus. Partners will receive various resources and support, including the use of new, purpose-designed facilities/spaces with a subsidy that includes on-going facilities maintenance and utilities, 24/7 security, centralized client intake, data collection infrastructure and case management, housing navigation and various opportunities for capacity building and collaboration. Additionally, Partners may be eligible for reasonable additional subsidies to further offset direct costs of providing services on campus.

### B. Eligibility

To be eligible to respond and be selected as a Partner through this RFP process, an organization must:

- Be a nonprofit corporation having a 501(c)(3) status with the IRS;
- Have all necessary local, state and federal business licenses or certifications; and,

- Not debarred, suspended, or otherwise ineligible for government contracts and grants.
- Note that meeting the eligibility criteria alone will not guarantee designation as a Partner. Such designation may be granted or withheld in CFH's sole discretion. CFH and its Partners will be required to comply with Sections 231.3711 through 231.3739, inclusive of the Nevada Revised Statutes (as amended from time-to-time) as well as any agreements between CFH and the State of Nevada or local governments pursuant to the administration of those sections of state law (collectively, the "Governing Requirements"). Further, the Governing Requirements shall control in the event of a conflict with this RFP or any agreement between CFH and a Partner.

## C. Key Dates

Date(s)	Action
January 26, 2026	RFP Packet Release
January 30–February 13, 2026	RFP Info Sessions
February 6, 2026 at 12:00 PM PST	Pre-Submission Questionnaire Due (Recommended)
February 9–March 17, 2026	Open Office Hours (Recommended)
February 9, 2026	RFP Opens
March 20, 2026, at 12:00 PM PST	RFP Proposals Due
March 20–April 10, 2026	Proposal Review & Evaluation
April 15 – April 30, 2026	Site Visits/Clarification Meetings
May 2026	RFP Finalists Notified
May – September 2026	RFP Negotiations
October 2026 (estimate)	RFP Final Partner Selections

## D. Contact Information

CFH strongly encourages prospective Partners to contact CFH with any questions or challenges that arise during the proposal process. Open, proactive communication helps ensure potential Partners have the information and support they need to put forward their best and most accurate proposal. The main contact for this RFP is listed below.

Ben Brooks, Jr. VP of Community Engagement and Strategic Partnerships  
[RFP@campusforhope.org](mailto:RFP@campusforhope.org)  
 (702) 603-1490

## II. PROPOSAL COMMUNICATIONS AND SUBMISSION PROCESS

### A. Proactive, Constructive Communication

Partners will play a vital role in CFH's model. CFH is committed to being transparent, supportive, and readily available throughout the proposal process so that every interested Partner can submit a compelling proposal that benefits their organization and lays the foundation for a healthy, effective, and long-lasting partnership.

#### 1. Information Sessions, Pre-Submission Questionnaire Period

CFH will host four (4) information sessions for prospective Partners to learn more about CFH, the campus, and this RFP. The information sessions will be held:

- January 30, 2026, at 8:30AM-10AM at United Way Offices (5830 W. Flamingo Rd., Las Vegas, NV)
- February 4<sup>th</sup> at 1:00PM-2:30PM at Opportunity Village (6300 W. Oakey Blvd. Las Vegas, NV)
- February 6<sup>th</sup> at 9:00AM-10:30AM (virtual): [Join the meeting now](#)
- February 13th at 11:00AM-12:30PM (virtual): [Join the meeting now](#)

Attendance is strongly encouraged but not required. A list of participating organizations and their contract information will be distributed to all those participating.

#### 2. Open Office Hours, Proposal Period

CFH will host office hours every Tuesday, 9:00 AM to 12:00 PM, from February 9, 2026, to March 17, 2026, at the CFH Community Experience Center, located at 6255 Community College Drive, Las Vegas, NV 89146, for interested Partners. CFH staff and leadership will be available for one-on-one discussions about program alignment, proposal questions, and integration opportunities. Please send an email to [RFP@campusforhope.org](mailto:RFP@campusforhope.org) to indicate a desire to attend office hours and the preferred date. These open hours are great opportunities to talk directly with CFH leadership, ask clarifying questions and seek guidance on submission and requirements, as well as explore ideas and get feedback on potential partnerships.

#### 3. Questions & Answers

CFH invites interested Partners to submit questions via [RFP@campusforhope.org](mailto:RFP@campusforhope.org), and may be submitted anytime during the RFP process. All questions (anonymized) and answers will be posted weekly on the RFP FAQ page in the Smarter Select portal every Friday.

## B. Submission Process

**All proposals (Pre-Submission questionnaire, Comprehensive, and Abbreviated) must be submitted through SmarterSelect**, CFH's online proposal platform. Email and physical submissions will not be accepted. A SmarterSelect Step-by-Step Guide can be found in the Appendix and on our website at [www.campusforhope.org](http://www.campusforhope.org) on the RFP page.

For organizations seeking written feedback from CFH on their proposal prior to formal submission, the RFP Pre-Submission Questionnaire can be found in the SmarterSelect portal here – [CFH Pre-Submission Questionnaire](#). The Pre-Submission Questionnaire is due February 6, 2026 at 12:00PM PST.

The Comprehensive and Abbreviated proposal, templates and general information can be found in the SmarterSelect portal here – [CFH Request for Proposal \(RFP\)](#). All versions of the RFP are due March 20, 2026 at 12:00PM PST.

All submissions will receive a confirmation email once received. Respondents should contact CFH at [RFP@campusforhope.org](mailto:RFP@campusforhope.org) if they do not immediately receive a confirmation email. Don't forget to check your spam folder and add campusforhope.org to your safe senders list to ensure you do not miss any emails related to the RFP.

### III. PROGRAM DESCRIPTION

#### A. Campus for Hope Foundation

CFH is a 501(c)(3) tax-exempt nonprofit corporation based in Las Vegas, Nevada. CFH is the direct result of an unprecedented public-private partnership among the State of Nevada, local governments (Clark County, City of Las Vegas and City of North Las Vegas), businesses, nonprofits and philanthropists who are working together to address the fast-growing need for near and long-term solutions to homelessness. Following years of planning and the passage of Assembly Bill 528 (2023), CFH was formed in 2024 to design, develop, and operate a fully integrated transitional housing and supportive services campus that complements and expands the region's overall homeless services ecosystem.

CFH is grounded in the belief that each and every life brings a unique gift to the world; without it, the world is diminished. From that belief flows our pledge to stand with every person, helping them reclaim hope, home, and the ability to thrive. Our vision is a future where every person has access to safe, sustainable housing and the resources to thrive. Our mission is to revolutionize support for the unhoused by creating comprehensive and compassionate pathways to achievement. Our core values guide everything we do:

- Uplift – We believe in the potential of every person and meet clients with hope and encouragement to support their journey.
- Integrate – We walk alongside our clients and learn from them to ensure their full inclusion and integration into community.
- Honor – We see ourselves in our clients and ensure they are treated with the dignity, respect and honor they deserve.
- Connect – We take the time to understand client needs and commit to finding a way to provide opportunities to succeed.

CFH is also committed to recognizing, celebrating and being good partners to our fellow professionals and organizations from across the social service, education, government, justice, housing and healthcare spaces who work tirelessly to deliver relief and resources to people in our community, and we thank them for the opportunity to join them in the work. CFH is committed to ensuring that the services provided on the campus are complementary to the existing homeless response ecosystem in Las Vegas.

CFH is led by a dedicated, experienced leadership team who bring more than 83 years of nonprofit leadership, insight and track-record for results, including:

- Kim Jefferies, M.S., President & CEO,
- Aja Leija, Chief of Staff
- Dr. Albert Chavez, EdD., EdS., CFLE, CTRLC, Chief Program Officer
- Penny Serna, MBA, Controller
- Ben Brooks, Vice President of Community Engagement & Strategic Partnerships
- Stephanie Fournier, M.Div., M.A., Operations and Development Coordinator

A Board of Directors comprised of community and business leaders, primarily in the gaming and hospitality industries, along with a Technical Advisory Committee comprised of nonprofit organizations and local governments ensuring that CFH is supported, accountable, and deeply aligned with the needs of our community. For more information on our leadership team, visit our website at [Leadership - Campus for Hope](#)

Through an innovative public-private funding structure, CFH will receive up to \$30 million annually from the State of Nevada and local governments to meet certain performance objectives. Subject to the Governing Requirements, the funding will be used to cover centralized campus services, including facilities operations and maintenance, janitorial, 24/7 residential support, 24/7 security, centralized assessment, intake, and case management, IT infrastructure including data collection software, volunteer coordination, housing navigation, in addition to all campus supplies, client events, housing interventions, and necessary expenses to operate the campus environment and support the collective impact model. The balance of the available funding may be used to subsidize on-campus services provided by Partners. CFH will work closely with Partners to plan and achieve sustainable program operations by maximizing earned income and collaborative fundraising initiatives. On a limited and coordinated basis, CFH may elect to seek additional funding from federal, philanthropic, and private sources to support special initiatives, provide Partner subsidies, and/or for capital expansion or investment.

## B. Model & Subsidy

CFH will use a proven collective-impact model that brings skilled Partners together to work side-by-side with shared data systems, evidence-based practices, unified case management, and consistent communication to ensure clients receive the seamless person-centered trauma-informed support they need to exit homelessness. This approach has many benefits, including:

- Clients achieve better outcomes when stability reduces survival-mode functioning and trauma-informed case management provides guidance and coordination, allowing individuals to focus on integrated health, psychosocial growth, and long-term goals rather than the daily burden of navigating housing, transportation, and fragmented service systems.
- Co-locating housing and comprehensive services allow nonprofit partners to focus on their core strengths, rather than stretching beyond capacity to meet every client's needs independently.
- By providing best-in-class facilities and centralized support, Campus for Hope enables partners to direct their resources toward program delivery rather than facilities, operations, or administrative overhead.

## 1. On-Campus Subsidy

Partners who are selected through this RFP may receive the On-Campus subsidy outlined below. The value of the On-Campus subsidy will vary depending on the final negotiated space requirements of the Partner and may be valued at more than \$500,000 in addition to the significant capital investment of the purpose-built campus. The On-Campus annual subsidy amount will be valued and detailed in each final Partner agreement and documented an in-kind investment by Campus for Hope.

<b>State of the art facilities</b>	<ul style="list-style-type: none"> <li>• Purpose-built, trauma-informed housing and services spaces</li> <li>• Shared meeting, training, and community spaces for staff use</li> </ul>
<b>Ongoing facilities operations and maintenance</b>	<ul style="list-style-type: none"> <li>• Building maintenance and repairs</li> <li>• Custodial and janitorial services for common areas</li> <li>• Utilities (electricity, water, sewer, basic internet)</li> </ul>
<b>Core support infrastructure</b>	<ul style="list-style-type: none"> <li>• Centralized trauma-informed, person-centered embedded case management, housing case management, and after-care case management to support all residents and coordinate care</li> <li>• 24/7 residential support staff for client safety and stability</li> <li>• Coordination of campus-wide rules, policies, and trauma-informed practices</li> <li>• A unified data system and HMIS-aligned platform to reduce reporting burden and enhance shared outcomes tracking</li> <li>• IT backbone for the campus (network infrastructure, shared technology environment)</li> <li>• 24/7 in-house security with armed and unarmed personnel (x-ray, metal detectors, cameras, access control, weapons detection, K9 support, emergency towers, crisis</li> </ul>

	<p>communications system, background checks, panic buttons, etc.)</p> <ul style="list-style-type: none"> <li>• Secured, on-site parking</li> <li>• Centralized volunteer coordination</li> </ul>
<b>Supportive Collective Impact Environment</b>	<ul style="list-style-type: none"> <li>• Hosting of regular all-partner planning meetings to enhance collaboration</li> <li>• Regular sharing of collective data to demonstrate collaborative impact of services</li> <li>• Supporting the capacity building efforts of our partners</li> <li>• Inclusion in campus wide celebrations and events</li> </ul>

## 2. Additional Subsidy Request

Partners may request an additional subsidy above the On-Campus subsidy if there is a demonstrated need. Partners requesting an additional subsidy must fill out the Comprehensive Proposal that includes an enhanced narrative, attachments, financial information, and must provide a justification for the additional subsidy. Request for an additional subsidy does not guarantee a subsidy. Any additional subsidy above the On-Campus subsidy will be negotiated in each Partner Agreement and subject to the Governing Requirements.

## C. Campus

The campus is located in central Las Vegas, approximately at the intersection of Charleston Boulevard and Jones Boulevard. It sits within the State of Nevada's Southern Nevada Adult Mental Health Services center on a 20+ acre parcel the State leased to CFH for up to 99 years. The location offers exceptional access to public transportation, nearby services, education, workforce opportunities, and community amenities, all of which strengthen the support network available to clients. The campus is a secure, purpose-built environment that is part of the community, not isolated from it.

Principles of trauma-informed care, including safety, trustworthiness, choice, empowerment, cultural humility, and peer support are woven throughout the campus' design and construction to ensure that the built environment matches CFH's values and program philosophy. Residential and service buildings are nested together to promote a sense of safety and community; plazas, gardens, and nature paths allow clients to decompress and reconnect; a chapel and a gym create space for spiritual, physical, and relational healing. Partners are intended to be folded into the campus completely to ensure a seamless continuum of care for ease of access for those served by the campus.

Partners are intended to be fully integrated into the transformational service areas on the campus in both private and shared office spaces, and have access to reserve training and conference rooms, breakrooms and calm rooms, and on-site parking for their staff. To view renderings of the campus and the full campus plan, see the Master Plan on the CFH website here - <https://campusforhope.org/campus-for-hope-master-plan/>.

The campus is structured to support a comprehensive, whole-person continuum of care designed to address psychosocial, emotional, educational, and developmental needs from program entry through discharge and transition. Upon arrival, clients are welcomed into spaces designed to convey calm, safety, and inclusion, offering an immediate sense of dignity and belonging. As individuals and families decompress, the campus provides quiet, grounding environments that support regulation, stabilization, and the beginning of healing. As clients move forward, they are supported through learning, engagement, and community-building spaces that foster healing, growth, and seamless transition into the broader community.

Inspirational spaces throughout the campus invite clients to dream again, witness the success of others, and envision a future beyond homelessness, reinforcing the expectation and belief that transformation is both possible and attainable. Every element is intentional: each building, pathway, courtyard, and program area is designed to meet clients where they are and support their next step forward.

For more information on the client journey, see the [Campus for Hope Client Journey](#), in the Appendix.

## D. Goals and Objectives

Southern Nevada continues to experience rising homelessness, particularly among families, youth, and women. Limited access to mental health care, childcare, housing options, and stabilization services create long cycles of crises. CFH aims to break these cycles by co-locating essential services on one campus, reducing fragmentation, and ensuring every client receives trauma-informed support from entry to permanent housing.

CFH is committed to delivering measurable, impactful outcomes, and efficient operations, including those identified by enabling legislation and interlocal agreements from the State of Nevada and local governments, as directed and regulated by the Governing Requirements. These goals and objectives include:

<b>Increase housing stability and reduction in homelessness recidivism</b>	<ul style="list-style-type: none"> <li>• Increase permanent housing placements by transitioning individuals and families from homelessness to stable housing through a variety of evidence-based interventions.</li> <li>• Apply evidence-based strategies to help maintain long-term housing stability post-exit, ensuring continued support and positive outcomes.</li> <li>• Lower recidivism (returns to homelessness) through comprehensive case management and wraparound services addressing underlying causes such as behavioral health, substance use, medical crisis, trauma, and economic instability.</li> </ul>
<b>Increase workforce readiness and economic self-sufficiency</b>	<ul style="list-style-type: none"> <li>• Increase workforce participation by delivering vocational training, job placement, and employment support to help residents secure and retain living-wage jobs.</li> <li>• Raise income levels by equipping residents with market-relevant skills and employer connections to increase income to promote self-sufficiency.</li> <li>• Support economic integration by partnering with local businesses and workforce agencies to facilitate smooth labor market transitions and strengthen regional economic impact, which creates jobs during construction and operational phases, stimulates the local economy.</li> </ul>
<b>Improve the mental and physical well-being of people experiencing homelessness and those at risk of becoming homeless</b>	<ul style="list-style-type: none"> <li>• Improve the mental and physical well-being of individuals experiencing and at risk of homelessness by improving access to comprehensive healthcare services on the campus and to the local community through partnerships.</li> <li>• Reduce use of local emergency rooms and hospital stays by promoting a medical home model and onsite behavioral health services to reduce crisis placements.</li> <li>• Improve the quality of life for clients by offering wellness programs, including fitness classes, nutrition counseling, and preventive care workshops, to promote overall well-being.</li> </ul>
<b>Reduce the incidence of homelessness in areas of acute risk and impact</b>	<ul style="list-style-type: none"> <li>• Reduce unsheltered homelessness by increasing the availability of transitional housing capacity in the local community.</li> <li>• Reduce the incidence of homelessness in Southern Nevada by providing evidence-based interventions that meet the unique needs of clients to resolve their homelessness.</li> </ul>
<b>Decrease long-term reliance on social services and public</b>	<ul style="list-style-type: none"> <li>• Address the root causes of homelessness, such as unemployment, lack of education, and poor health, thereby reducing the need for ongoing public support.</li> </ul>

<b>assistance programs</b>	<ul style="list-style-type: none"> <li>Equip residents with the skills to achieve financial independence; the campus is intended to reduce their reliance on public assistance programs.</li> </ul>
<b>Reduce recidivism and improve employment outcomes of criminal justice involved clients</b>	<ul style="list-style-type: none"> <li>Reduce recidivism rates to improve public safety and reduce the costs associated with law enforcement and incarceration.</li> <li>Increase employment outcomes of criminal justice involved clients by offering job training and vocational education programs.</li> </ul>
<b>Increase system coordination and integration opportunities</b>	<ul style="list-style-type: none"> <li>Operate within a collective impact framework, fostering collaboration among nonprofit, public, and private partners for seamless, trauma-informed care.</li> <li>Focus on data integration and reporting by utilizing a unified HMIS-aligned platform for secure data sharing, outcome tracking, and continuous quality improvement.</li> <li>Work with universities to provide research on the efficacy of the CFH model for national adoption as evidence-based intervention.</li> </ul>

## E. Clients

CFH will welcome and serve a wide range of people, including single adults, adult couples, young adults, and families with children. CFH clients reflect the many pathways into homelessness often shaped by systemic barriers, and life altering events such as economic displacement, re-entry after incarceration or military service, mental health or substance use challenges, experiences of violence, and other forms of trauma. For more information on client profiles, see the [Campus Client Profiles](#) in the Appendix. CFH is planning for a residential client population of approximately 900 people as follows (subject to refinement as design is finalized):

Families with Children ~345 beds	Parents or caregivers with minor children who are experiencing homelessness due to eviction, job loss, domestic violence, health challenges including behavioral or physical health needs or other destabilizing events.
Single Adult Men ~200 beds	Single adult men, often with histories of underemployment, behavioral health or substance use challenges, justice system involvement, or chronic homelessness.
Single Adult Women ~200 beds	Single adult women, many of whom are survivors of domestic violence, sexual assault, or other trauma, as well as women with complex health or behavioral health needs.

Young Adults (18–24) ~120 beds	Transition-age youth and young adults exiting foster care, juvenile justice, or unstable family situations, who are at high risk for chronic homelessness without targeted intervention.
LGBTQ+ Adults & Young Adults ~40 beds	LGBTQ+ individuals, including young adults, who often experience family rejection, discrimination, and disproportionate rates of homelessness.
Couples / Partners Without Children ~40 beds	Adult couples without children and/or who are unmarried and non-traditional family units, such as a parent with an adult child with intellectual or development disabilities.

## F. Services

CFH intends for the following services to be available on campus. Importantly, some services will be available only to campus clients while others will serve CFH clients and the broader community. A detailed description of each service category, including intended services, additional detail and financial considerations, can be found in [Campus for Hope Services Detail](#) in the Appendix.

### 1. Services for CFH Clients & the Community

These facilities are strategically located on the campus to allow for external and internal access to campus to support both CFH clients and offer valued services to the community.

Healthcare Services (primary, dental, and vision)	Healthcare partnerships must be designed to serve as the medical home for CFH clients, be responsive to client needs, ensure interdisciplinary care coordination, and support continuity of care for both clients and the surrounding neighborhood.
Behavioral Health & Wellness Services	This category is foundational to resolving root causes of homelessness by integrating trauma-informed behavioral health, wellness, and emotional regulation supports.
Substance Use & Addiction Treatment Services	This category is critical to ensuring those that need outpatient and ongoing support to enhance and sustain their recovery. It is the intent of CFH to build a full continuum of recovery support from detox to sustain recovery on campus and beyond.
Child Care and After School Services	These services are a part of the Family & Children Services listed below with the intent to provide integrated early childhood education and out of school time support to CFH children and those from the local community.

### 2. Services for CFH Clients Only

The services below are intended to be provided internally to CFH clients residing on campus and are not intended to be provided to the broader community. If a partner

providing any of these services wishes to provide them to the broader community, please describe services for both the community and CFH clients succinctly in your proposal responses.

Basic Needs and Dignity Services	These services aim to restore dignity, reduce barriers to employment and stability, and ensure individuals have reliable access to daily essentials.
Food and Nutrition Services	Food partners will provide reliable nutrition to approximately 900 clients, supporting health, routine, and community connection.
Education, Training & Workforce Development	These services support long-term economic mobility, and the development of workforce pipelines aligned with client strengths.
Benefit Enrollment Services	These services provide clients with access to foundational income, nutrition, and healthcare supports that clients may access on campus and beyond.
Family & Children Services	These services help to stabilize families, support child development, and create predictable routines that break intergenerational cycles of homelessness.
Legal Services	These services are critical for removing barriers to employment, housing, and safety.
Specialty Services for Underserved Populations	These services offer specialized partners the opportunity to deliver tailored programs, advocacy, groups, and barrier reduction strategies for specific populations on campus.
Student Practicum Placement, Internships, Experiential Learning & Academic Partnership	Academic partners expand service capacity while providing hands-on, relevant experience with diverse populations to develop the region's future professionals and leaders.
Animal Care Services	These services allow clients to remain with their pets, eliminating a major barrier to engagement and services.
Spiritual & Holistic Wellness Services	These services will help clients strengthen emotional resilience, reconnect with themselves and others, and cultivate hope, meaning, and purpose as they stabilize and work toward long-term housing and well-being.
Research Partnerships	These partners will rigorously evaluate the impact, effectiveness, and long-term outcomes of its integrated, trauma-informed campus model on individuals, systems, and the broader Southern Nevada community.

## IV. PROPOSAL CONTENTS

### A. Overview

This is a comprehensive, competitive RFP process to identify mission-aligned Partners who will deliver trauma-informed, integrated services on CFH's 20+-acre campus designed to help end the cycle of homelessness for families, youth, and single adults in Southern Nevada.

This RFP is limited to nonprofit service providers who wish to provide their services on campus on a regular basis, including through the use of mobile clinics. Nonprofits and other organizations wishing to partner with CFH by volunteering, referring clients to campus, or providing services to clients as they exit campus (including housing providers) will be invited to submit applications beginning early-2027.

Through this RFP, CFH seeks Partners committed to delivering evidence-based, trauma-informed services that empower individuals experiencing homelessness to stabilize physical and mental health, access treatment and support, and transition successfully into permanent housing.

### B. Pre-Submission Questionnaire

Respondents are encouraged to complete a Pre-Submission Questionnaire. The Pre-Submission Questionnaire consists of a set of brief questions designed to gather high-level information about the interested organization and the services it proposes providing on campus. Information gathered through Pre-Submission Questionnaires will allow CFH to provide tailored feedback and support during the full proposal stage.

The Pre-Submission Questionnaire will be available through a SmarterSelect link shared via CFH's stakeholder newsletter, website, and social media platforms. [A. Pre-Submission Questionnaire](#) is included for reference in the Appendix.

The Pre-Submission Questionnaire is not required; however, it is strongly encouraged as it helps ensure a more informed proposal submission experience for interested organizations. Each Pre-Submission Questionnaire will be reviewed by the CFH team, and every respondent will be provided with feedback on their Pre-Submission Questionnaire responses with the intent of supporting a competitive RFP proposal. The Pre-Submission Questionnaire is due by February 6, 2026, at 12:00 PM PST.

## C. Proposal Narrative

### 1. Narrative Format

Respondents must submit a proposal narrative for each service category they propose providing. There are two distinct proposal narratives:

- **Comprehensive Narrative:** Respondents seeking to provide services on campus and **are requesting an additional annual subsidy** above the On-Campus subsidy should complete the Comprehensive Narrative. B. Comprehensive Narrative Questions are included for reference in the Appendix.
- **Abbreviated Narrative:** Respondents seeking to provide services on campus and **are not requesting an additional subsidy** above the On-Campus subsidy should complete the Abbreviated Narrative. C. Abbreviated Narrative Questions are included for reference in the Appendix.

### 2. Identification of Proposed Services

Respondents should very clearly identify the specific service(s) they propose providing on campus. Respondents should submit a detailed description of each service category, including target goals and objectives, in their proposal. In addition, CFH welcomes innovative proposals for services not explicitly listed but consistent with the Governing Requirements, if a respondent believes they will add meaningful value to campus clients and are aligned with our mission, evidence-based framework, and trauma-informed approach.

### 3. Narrative Guidance

CFH is seeking proposals that advance our mission, are consistent with the Governing Requirements, reflect our core values, and uphold the evidence-based, collaborative practices that are central to our model. CFH encourages respondents to address the following items in their proposals:

- How services align with CFH's co-located, collective impact model and integrate seamlessly into a unified service ecosystem grounded in dignity, coordination, and client choice. Services should support the full client journey from arrival and stabilization through transformation contributing to a center of excellence that advances whole-person stability and long-term housing success.
- How services embody CFH's core values of Uplift, Include, Honor, and Connect. Proposals should reflect our organizational pledge and principles by building a welcoming community and treating every client with compassion, intention, and relentless commitment to their success.

- How services are grounded in evidence-based practices that align with CFH's practices including trauma-informed care, strengths-based case management, person-centered planning, and recovery-oriented services. Strong proposals will outline how fidelity to these models is maintained, monitored, and supported through validated tools or recognized assessments when available.
- How Partners anticipate collaborating fully within the campus's coordinated service environment, engaging in case conferencing, cross-training, and shared use of space while contributing to a culture of safety, dignity, belonging, and collective impact. CFH gives strong preference to programs that integrate workforce development opportunities, incorporate students through supervised learning placements, and thoughtfully utilize volunteers when appropriate to expand capacity and community engagement.
- How services incorporate innovative, emerging, and cross-disciplinary practices that elevate the standard of care and improve outcomes for people experiencing homelessness. Respondents should describe how their model incorporates piloting, iteration, or design-forward approaches that advance the learning and innovation ecosystem of the campus.
- How services incorporate strong fiscal stability, diversity and capacity to be responsive to the needs of clients on Campus when necessary. Respondents should demonstrate the ability to maximize potential and existing revenue streams to minimize the request for subsidy from CFH to be considered a strong proposal from a financial perspective.
- How services identify clear, measurable outcomes tied directly to program design and evidence-based frameworks. Respondents must describe how outcomes will be tracked using validated tools, how they are currently measured (i.e. spreadsheets, data systems, etc.) and used to demonstrate program effectiveness.

## D. Proposal Budget

Respondents submitting the Comprehensive Narrative (requesting an additional subsidy above the On-Campus subsidy) are required to submit a budget template with a narrative that details all revenue and expenses associated with delivering the proposed services on campus. Partners requesting an additional subsidy must provide a clear, reasonable, and well-supported justification for the additional subsidy they are seeking and specifics on how the subsidy will be used in their budget narrative. Subsidy requests should take into consideration the significant capital and On-Campus Subsidy provided annually by CFH. The required Budget Template (Comprehensive Proposal Only) is included for reference in

the Appendix. Additionally, the Excel version of the Budget Template is included in the Smarter Select portal for download and upload.

CFH seeks Partners who demonstrate strong financial viability, organizational sustainability, and the capacity to scale services based on the needs of clients on campus. Respondents should show a plan for long-term operational stability, including diversified funding sources and responsible financial management. Preference will be given to programs that currently utilize or are willing to explore earned income strategies, such as insurance billing, reimbursements, or other sustainable revenue that can subsidize their services and strengthen overall sustainability of their services on campus. Partners who incorporate sustainable funding models are better positioned to remain resilient, responsive, and aligned with CFH's commitment to enduring, high-quality services.

CHF intends to provide Partners with discretion in how they utilize awarded subsidies (i.e., no restrictions on allowable expenditures) unless the Governing Requirements or local, state or federal compliance requirements require otherwise. CFH reserves the right to adjust allowable expenditures in the future based on funding compliance. If adjustments are required, CFH is committed to providing Partners with the opportunity to revise their budget whenever possible to maintain the subsidy.

## E. Proposal Attachments

All respondents must upload documents along with their proposal(s) in the Smarter Select portal, including:

- IRS tax exempt determination letter
- Consolidated financial statements (unaudited) for the current YTD

For those completing the Comprehensive Proposal indicated they are requesting an additional subsidy above the On-Campus subsidy, additional uploads are required, including:

- Most recent IRS 990s (Comprehensive Proposal Only)
- Most recent Audited financials (Comprehensive Proposal Only)
- Budget Template (Comprehensive Proposal Only)
- Outcomes Document (Comprehensive Proposal Only)

NOTE: The RFP proposal software, Smarter Select, has a 10MB limit per attachment. However, respondents have the ability to upload unlimited attachments to ensure an opportunity to submit all documents required and/or desired.

## V. PROPOSAL EVALUATION

### A. Minimum Qualifications

All proposals will be reviewed to ensure they meet our eligibility criteria (see Section I.B), are complete (i.e., not missing any required section(s), attachment(s), etc.) and were submitted by the deadline. Proposals that do not meet these minimum requirements may be deemed unresponsive and may be disqualified.

### B. Evaluation Process and Criteria

CFH is committed to ensuring Partner selection decisions are grounded in objective criteria, thoughtful analysis, and the demonstrated ability of each respondent to contribute meaningfully to the success of clients served on campus. All proposals that meet the minimum qualifications will be reviewed and scored by a panel of CFH staff, local government leaders with experience in administering homelessness and social services and subject matter experts. Panelists will independently review and score each proposal based on clarity and completeness. Proposals will be evaluated using the following scoring rubrics. For detailed information on question scoring, please see the applicable Proposal in the Appendix.

#### 1. Comprehensive Proposal Narrative Scoring Rubric

<b>Section</b>	<b>Max Points</b>
Organizational Qualifications & Experience	10+5 bonus
Organizational Stability & Financial Sustainability	20
Alignment With Campus for Hope Values and Approach	20
Program Design, Evaluation and Continuous Improvement	15
Operational Overview, Staffing and Work Plan	20
Budget	15

#### 2. Abbreviated Proposal Narrative Scoring Rubric

<b>Section</b>	<b>Max Points</b>
Organizational Qualifications, Experience and Stability	25+5 bonus
Alignment With Campus for Hope Values and Approach	25
Program Design, Outcomes and Evidence-Based Practices	25
Operational Overview, Staffing and Work Plan	25

## C. Selection Process & Awards

CFH will conduct a fair, transparent, and competitive selection process to identify qualified, mission-aligned Partners. The process will include administrative review, committee scoring, clarification of meetings and/or site visits as needed, and final award determinations.

CFH reserves the right to request additional information, conduct interviews, hold clarification meetings, and/or conduct site visits with one or more respondents during the evaluation period. Participation in clarification meetings or site visits does not guarantee selection.

### 1. Evaluation & Scoring Timeline

Phase	Activity	Anticipated Timing
Administrative Review	Eligibility and completeness review	March 20 – March 27, 2026
Committee Review & Scoring	Independent scoring by the Selection Committee using published rubrics	March 30 – April 10, 2026
Clarification Meetings and/or Site Visits	Meetings and/or site visits conducted with selected respondents, if needed	April 15 – April 30, 2026
RFP Finalist Notification Period	Notification of selection as a Partner finalist	May 2026

### 2. Clarification Meetings and Site Visits

The period between proposal submission and final selection will include time allocated for clarification meetings and/or site visits, as deemed necessary by CFH. These engagements are intended to:

- Clarify proposal content – program, services, outcomes and budget including additional subsidy requests
- Confirm organizational capacity and readiness
- Assess alignment with CFH's trauma-informed, collective impact model
- Assess alignment with CFH's core values, mission, vision and goals

Dates and times reserved for these meetings or visits will be communicated directly to selected respondents. Failure to participate when requested may impact final consideration.

Any proposal for the following services will require a site visit: childcare services, all healthcare services (medical, dental, vision and behavioral health), food and nutrition services, substance use and addiction treatment and workforce development.

Organizations should anticipate scheduling time during April 15-30, 2026, for the required site visit. Organizations will be emailed to select their site visit slot in the order in which RFPs were submitted.

Please note that a clarification meeting and/or site visit is not an indication of scoring or potential selection as an RFP finalist.

### 3. RFP Finalist Notification

All respondents will receive written notice of acceptance as an RFP finalist in accordance with the timeline above. CFH will make reasonable efforts to notify all responders during May 2026.

CFH is not obligated to select the highest-scoring respondent(s) and may make multiple selections, partial selections, or no selections, as determined to be in the best interest of the campus and the clients served.

Selection as an RFP finalist is the first formal step toward partnering together. Following finalist selection, CFH and selected finalists will work collaboratively to develop a mutually beneficial partnership agreement that details: specific space requirements and facilities use; preliminary and final staffing models; budgets, including the value of CFH subsidy and the contributions a Partner is making including earned income; client counts; outcome and data collection; capacity building and training; financial reporting and monitoring; and any other applicable insurance, legal and compliance requirements.

CFH and each Partner are intended to develop a preliminary agreement by October 2026. Final agreements are intended to be in place no later December 2027 or six months prior to the opening of the campus. The six-month period after execution provides Partners with appropriate lead time to prepare for opening.

## VI. POST-AWARD REQUIREMENT AND ADMINISTRATION

### A. Initial Term

CFH acknowledges the significant commitment required by nonprofit partners and is equally committed to providing adequate time for integration and success. Partnership agreements will include an initial 36-month base term, commencing upon the official opening of campus, expected in 2028. This multi-year term aligns with best practices for large-scale nonprofit collaborations, providing stability for planning and resource allocation.

After the initial 36-month term, partnerships may be considered for single-year or multi-year renewals based on performance and continued alignment with CFH, including:

- Demonstrated achievement of agreed-upon client outcomes and satisfaction aligned with the Governor's Office of Economic Development, Shared Services Agreement with local municipalities, CFH performance metrics, and the Governing Requirements.
- Full compliance with reporting requirements and adherence to campus standards.
- Impact and contribution to shared goals.

### B. General Requirements

All selected respondents will enter into a Partnership Agreement outlining data collection, reporting expectations, outcome metrics aligned with CFH clients, service scope, training requirements, and level of subsidy. Reporting frequency and formats will be mutually negotiated after selection, and CFH will work to provide streamlined and automated reporting systems at no cost to the Partner.

Partners must comply with all applicable requirements of the State of Nevada, Clark County, City of Las Vegas, and City of North Las Vegas, including insurance, records retention, audit access, financial management standards, and all relevant service delivery regulations. Nonprofits must maintain active 501(c)(3) status, complete all Nevada annual filings, and hold any required state or local licenses or certifications for their service type. If other jurisdictions elect to participate in the program, the policies and procedures of those jurisdictions will also apply.

Partners are required to maintain adequate internal controls, follow GAAP, and comply with federal and state privacy and data security laws, including HIPAA, 42 CFR Part 2 (as applicable), and Nevada data protection requirements. They must participate in monitoring

and evaluation activities, maintain accurate documentation, and provide access to records necessary to verify services, expenditures, and outcomes.

Standard compliance obligations include maintaining appropriate insurance coverage (e.g., general liability, workers' compensation, professional liability, auto), completing background checks when required, following mandatory reporting laws, and adhering to all campus safety and operational protocols. Additional requirements typically contained in publicly funded partnerships such as nondiscrimination, conflict-of-interest disclosures, ADA accessibility, and emergency preparedness will apply.

All final compliance and reporting requirements, including the Governing Requirements, will be negotiated with selected respondents and fully incorporated into the executed Partnership Agreement to ensure clarity, accountability, and alignment with Campus for Hope's integrated service model and all applicable requirements for compliance.

### **C. Performance and Contract Management**

CFH will use a structured contract management process to ensure service quality, performance, and compliance with campus standards and public funding requirements. Partners will participate in quarterly informal reviews and bi-annual formal reviews with CFH leadership to assess progress on mutually agreed-upon outcomes, compliance indicators, and fidelity to evidence-based and trauma-informed practices, all of which will be incorporated into the Partnership Agreement. Campus for Hope may schedule additional meetings to address operational needs, quality assurance, or coordination.

Partners are expected to attend scheduled partner coordination meetings, participate in campus-wide initiatives, maintain required staff training, and engage in strong referral practices to other onsite providers to support seamless, client-centered care. CFH will conduct ongoing monitoring that may include site visits, case and service reviews, data quality checks, financial monitoring (when subsidies apply), and review of client feedback, with Partners required to maintain complete and accurate documentation accessible to CFH under applicable privacy laws.

Standard compliance expectations include maintaining licensure, insurance, background checks, adherence to nondiscrimination and accessibility standards, conflict-of-interest policies, incident reporting, and emergency preparedness procedures. If issues arise, CFH may implement corrective actions or performance improvement plans, with continued noncompliance subject to contract modification or termination. All final contract management and compliance requirements will be negotiated with selected respondents and incorporated into the executed Partnership Agreement.

## VII. Appendix

### A. Pre-Submission Questionnaire

1. All Partners on campus should benefit from the co-located, collective environment on the campus. How would being an embedded partner advance your organization's mission and long-term objectives?
2. In reviewing the list of desired services, which service(s) is your organization interested in providing on the campus? Is there something not listed that you would like to provide on campus?
3. How does your organization measure the success of its service(s)?
4. What strengths and assets (experience, expertise, funding, partnerships, etc.) will your organization contribute to the collective impact environment on campus that provides a direct benefit to Campus' clients?
5. What resources or support will your organization need to successfully operate services on campus? Please describe any preliminary expectations for budget, facilities and space requirements, or other needs such as IT, training, etc.
6. A check list indicating if the following apply to your organization is located in the questionnaire and must be completed prior to submission.
  - Meets all eligibility requirements (see Section I, B. Eligibility)
  - Member of the Southern Nevada CoC
  - Collects and enters data into the Southern Nevada HMIS
  - Has audited financials
  - Has completed Single Audit

## B. Comprehensive Narrative Questions & Scoring Rubric

Question Number	Question Text	Max Points
<b>Section 1: Organizational Qualifications &amp; Experience (10 Points)</b>		
1.	<p>Describe your organization's history, mission, and core service areas. Describe your experience working in Nevada and specifically Southern Nevada. How does your background uniquely position you to partner with Campus for Hope?</p> <p><i>Organizations with 2 years or more history serving Nevada are eligible for 5 bonus points.</i></p>	5 + 5 bonus points
2.	Summarize your organization's experience and key strengths serving individuals and families experiencing homelessness, poverty, or trauma. Include years of experience, populations served, and key accomplishments.	5
<b>Section 2: Organizational Stability &amp; Financial Sustainability (20 Points)</b>		
3.	Describe your organization's overall stability, including changes (past 12 months) in leadership team or Board, overall staffing levels and retention, overall program offerings and any specific program openings or closures, etc.	5
4.	Describe your organization's anticipated capacity to scale up or down based on need in the region, including on campus.	5
5.	Describe your organization's financial model and sustainability strategy, including current funding sources and use (or willingness to explore) earned income strategies, such as insurance billing.	5
6.	Describe how your organization supports staff performance, retention, and well-being, particularly for those who work directly with individuals and families with trauma.	5
<b>Section 3: Alignment With Campus for Hope Values &amp; Approach (20 Points)</b>		
7.	Describe how your organization's mission and values align with CFH's mission and values.	10
8.	List your organization's Core Values and how they are carried out in day-to-day service delivery, staff interactions, and client care.	5
9.	Describe your organization's philosophy and experience in collaborating with fellow nonprofits. Please provide specific recent examples, especially those that involve sharing physical space, co-delivering services, and sharing data, team members, funding, or other resources.	5

<b>Section 4: Program Design, Evaluation and Continuous Improvement (15 Points)</b>		
10.	Upload your Outcomes Document – For your convenience, an Outcomes Template is included in the Appendix and can be used if your organization does not have an existing document.	5
11.	Describe in narrative form how your organization designs, evaluates, and continuously improves its programs, including the use of evidence-based or evidence-informed practices, a logic model or theory of change, program assessment methodology, and data inputs and use.	5
12.	Describe how you incorporate client voice into program design and continuous improvement, including feedback loops and opportunities for leadership.	5
<b>Section 5: Operational Overview, Staffing &amp; Work Plan (20 Points)</b>		
13.	Provide a narrative overview of your staffing plan for the proposed services including roles, credentials and the supervision structure along with your anticipated space needs (e.g., offices, shared offices, meeting rooms, etc.) to provide the desired services.	9
14.	Explain your approach to scheduling, on-site coverage, after-hours support, and participation in campus-wide staffing meetings and shared trainings.	5
15.	Describe your organization's internal infrastructure, including administrative support, data management, compliance functions, and fiscal controls that will support the proposed services at Campus for Hope.	3
16.	Describe your organization's policies and procedures for client safety, privacy, confidentiality, and crisis intervention that will support the proposed work plan.	3
<b>Section 6: Budget (15 Points)</b>		
17.	Complete budget template.	10
18.	Provide a budget narrative that incorporates realistic service capacity and anticipated client volumes.	5

## C. Abbreviated Narrative Questions & Scoring Rubric

Question Number	Question Text	Max Points
<b>Section 1: Organizational Qualifications, Experience and Stability (25 Points)</b>		
1.	<p>Briefly describe your organization's history, mission, core services, and client population(s) served. Describe your experience working in Nevada and specifically Southern Nevada and summarize your experience working with individuals or families experiencing homelessness, trauma, poverty, or crisis. Highlight key accomplishments.</p> <p><i>Organizations with 2 years or more history serving Nevada are eligible for 5 bonus points.</i></p>	15 + 5 bonus points
2.	Describe your organization's overall stability, including changes in leadership team or Board, overall staffing levels and retention, overall program offerings and any specific program openings or closures, in the last 12 months.	10
<b>Section 2: Alignment With Campus for Hope Values &amp; Approach (25 Points)</b>		
3.	Describe how your organization's mission and approach align with Campus for Hope's values of dignity, compassion, trauma-informed care, and equity.	10
4.	List your organization's Core Values and how they are carried out in day-to-day service delivery, staff interactions, and client care.	10
5.	Describe how your organization collaborates with other agencies.	5
<b>Section 3: Program Design, Outcomes and Evidence-Based Practices (25 Points)</b>		
6.	Describe how your organization designs, evaluates, and continuously improves its programs, including the use of evidence-based or evidence-informed practices and data.	9
7.	Describe how you incorporate client voice into program design and continuous improvement, including feedback loops and opportunities for leadership.	8
8.	Describe the key outcomes you expect to achieve through your services and explain how you will measure your impact. Include the tools, indicators, or data you will use to track progress and success.	8
<b>Section 4: Operational Overview, Staffing &amp; Work Plan (25 Points)</b>		
9.	Provide a narrative overview of your staffing plan for the proposed services including roles, credentials and the supervision structure along with your anticipated space needs (e.g., offices, shared offices, meeting rooms, etc.) to provide the desired services.	15
10.	Describe your organization's internal infrastructure, including administrative support, data management, compliance functions, and fiscal controls that will support the proposed work plan.	10

#### **D. Outcomes Template (Comprehensive Proposal Only)**

The Outcomes Template is provided for use as a guide. Responders can upload an existing internal document that contains the same information in lieu of completing the CFH Outcomes Template. Responders are required to upload either their own Outcomes Document OR the Outcomes Template for their proposal to be considered complete.

# Outcomes Template

**Name of Project:** State your organization's name and the project/program name

**Impact Statement:** State the project/program's end goal

INPUTS What we invest in	ACTIVITIES What we do	OUTPUTS Results from our activities	OUTCOMES Positive change for the target group(s)	IMPACT Value to society, environment, economy
			<p>Short term</p> <p>Medium term</p>	Long term

# Outcomes Template

**Name of Project:** Campus for Hope's ID Recovery Services

**Impact Statement:** To empower unhoused individuals by providing access to essential identification documents, thereby enhancing their ability to secure housing, employment, and healthcare, and fostering social inclusion.

INPUTS What we invest in	ACTIVITIES What we do	OUTPUTS Results from our activities	OUTCOMES Positive change for the target group(s)	IMPACT Value to society, environment, economy
<ul style="list-style-type: none"> <li>Qualified and Trained Staff – Social workers, volunteers and legal aid professionals</li> <li>Partnership – collaborations with local governments, homeless service providers and advocacy groups</li> <li>Technology – online application systems and case management software</li> <li>Funding – Grants, donations and government support</li> <li>Resources – Office space, internet, materials for outreach, transportation for clients</li> </ul>	<ul style="list-style-type: none"> <li>Outreach Programs - Engage with unhoused individuals at shelters, food banks, and community centers to raise awareness about ID recovery services.</li> <li>Application Assistance - Provide one-on-one support for completing ID applications, including gathering necessary documents.</li> <li>Legal Support - Offer free or low-cost legal assistance to navigate complex ID recovery processes.</li> <li>Workshops - Conduct educational workshops on the importance of identification and how to maintain it.</li> <li>Follow-up Services - Regularly check in with clients post-service to assist with additional needs or barriers.</li> </ul>	<ul style="list-style-type: none"> <li>Number of Individuals Reached - Count of unhoused individuals informed about ID recovery services.</li> <li>Applications Processed - Total number of ID applications submitted with assistance.</li> <li>Workshops Held - Number and type of educational workshops conducted.</li> <li>Effective Partnerships Established - Number of referrals from local organizations and government bodies.</li> </ul>	<p><b>Short term</b></p> <ul style="list-style-type: none"> <li>Increased awareness among unhoused individuals about the importance and availability of ID recovery services measured by an increase in number of individuals reached.</li> <li>Enhanced capacity of participants to complete ID applications independently measured by an increase in the number of applications processed.</li> <li>Strengthened partnerships with local organizations supporting ID recovery measured by an increase in the number of referrals from partners.</li> </ul> <p><b>Medium term</b></p> <ul style="list-style-type: none"> <li>Increased number of unhoused individuals obtaining valid identification documents as measured by ID recovery success.</li> <li>Improved access to housing, employment, and healthcare services for those with IDs as measured by permanent housing placements, employment and benefit enrollment post ID recovery.</li> </ul>	<p><b>Long term</b></p> <ul style="list-style-type: none"> <li>Sustained improvements in the stability and well-being of unhoused individuals measured by housing stability at 6-months post permanent housing placement.</li> <li>Increased long-term income stability among clients with IDs measured by employment retention at 90 days post employment and/or maintenance of benefits at 6 months post benefit enrollment.</li> </ul>

## E. Budget Template (Comprehensive Proposal Only)

The budget template will automatically calculate a cost per participant per year based on the total program cost divided by the number of clients the program anticipates serving with the submitted funding plan. Respondents should refer to Campus for Hope Services Detail in the Appendix and use the client estimate provided by CFH for the specific service as the minimum number of clients served for calculation purposes. Programs may propose serving more than the minimum but should not calculate cost per participant using fewer clients than the estimate provided by CFH.

## Campus for Hope Budget Template Instructions

This workbook is intended to provide CFH with an overview of your proposed preliminary budget for services provided on the CFH campus in the future. This is considered to be a preliminary budget ONLY as final budgets will be negotiated as a part of the Partner Agreement with each individual partner. Please note the additional instructions and information below in preparing your program/project budget.

1. This workbook is ONLY required if you are requesting an additional subsidy above the On Campus subsidy that is intended to be provided by CFH. If you are not in need of an additional subsidy, this budget document is not required at this time.
2. This workbook is a high-level summary of all revenue and expenditures only with the exception of staffing which requires additional information on the 3rd tab of this workbook titled Staffing Detail. Please put totals for each line item in the Budget tab with the exception of Salaries/Wages and Fringe Benefits. These will filter from the Staffing Detail tab. In order to populate those two locked cells, you will need to fill out the Staffing Detail tab. If you are not including any staff or fringe into the program/project budget please put a zero on the Staffing Detail tab in row 1 for each so that it populates 0.
3. You may need to use additional spreadsheets to calculate your totals for line items as this budget template only allows for a line item total with the exception of Salaries/Wages and Fringe Benefits which are detailed on the Staffing Detail Tab.
4. A budget narrative is required. Please ensure that you provide as much detail in the budget narrative to support the budget line item. It's the intention of the budget narrative to provide evaluators with sufficient information to score your budget. There are financial details provided in the Detail of Services that should be included in your budget narrative for scoring purposes.
5. A justification for an additional subsidy is required. Be sure to make a compelling case for your additional subsidy request.
6. Your budget should not include any capital (other than specialized equipment), maintenance, utilities, rent, security, internet, or other costs detailed in the RFP that are being provided by CFH as a part of the On Campus subsidy. If you are proposing to provide case management services, you must indicate in your program and budget narrative why these are necessary, how they differ from the case management services that are being provided by CFH and how they benefit CFH clients.
7. If you are proposing more than 45 staff members to be a part of your program/project on the CFH campus, please contact CFH for an alternative budget template that allows for more than 45 staff members on this Staffing Detail worksheet.
8. If your organization uses an allocated staff model, please use one line item on the Staffing Detail budget for allocated staff and provide a detailed description of the allocated staff in the Budget Narrative.

**Note: The yellow highlighted cells are the only cells in which you have the ability to enter data in the Budget Template. All other cells are locked to protect the formulas and calculations included in the workbook.**

## Campus for Hope – Budget Template

Organization Name	
Project/Program Name	
# of Clients Served Annually	
Total Program Cost	\$ -
Total Revenue	\$ -
<b>Cost Per Participant Per Year</b>	<b>#DIV/0!</b>

Revenue Category	Description / Source	Annual Amount
Campus for Hope Subsidy (Requested)	Amount requested through this RFP	\$ -
Government Grants (Federal/State/Local)	HUD, SAMHSA, SNH CoC, state grants, etc.	\$ -
Private Grants / Philanthropy	Foundations, corporate giving, donor support	\$ -
Earned Income – Insurance Billing (if applicable)	Medicaid/Medicare, private insurance, MCOs	\$ -
Earned Income – Program Fees (if applicable)	Sliding scale fees, specialty classes, assessments	\$ -
Contracts / MOUs with Other Agencies	Interagency or fee-for-service agreements	\$ -
In-Kind Support (Optional)	Volunteer labor, donated supplies, facilities	\$ -
Other Revenue	Specify in your budget narrative	\$ -
<b>Total Revenue</b>		\$ -

Expense Category	Description / Line Item	Annual Amount
Salaries & Wages	Direct service staff, supervisors, admin/ops support	\$ -
Fringe Benefits	Payroll taxes, health insurance, retirement, etc.	\$ -
Program Supplies	Materials, curriculum, assessments, technology	\$ -
Client Assistance	Clothing, transportation, incentives, basic needs	\$ -
Staff Training & Certification	Trauma-informed care, licensure, CEUs	\$ -
Travel / Transportation	Staff mileage, vehicle use, transit	\$ -
Contracted Services	Clinical supervisors, consultants, instructors	\$ -
IT/Technology Costs	Software licenses, data systems, equipment	\$ -
Occupancy (if applicable)	Offsite rent, utilities, maintenance (non-CFH)	\$ -
Insurance	General liability, professional, workers' comp	\$ -
Administrative/Indirect Costs	Agency overhead, capped per agency policy	\$ -
Evaluation & Data Systems	Tools, fidelity assessments, outcome tracking	\$ -
Communications/Outreach	Printing, marketing, community engagement	\$ -
Other (Specify)		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
-		\$ -
<b>Subtotal Expenses</b>		\$ -
<b>Net Surplus / (Deficit)</b>		\$ -

## Campus for Hope - Staffing Detail

Organization Name \_\_\_\_\_ 0  
Project/Program Name \_\_\_\_\_ 0

## F. SmarterSelect Overview & Step-by-Step Guide

Included below is a one page quick overview of the SmarterSelect portal for RFP submission. For a detailed step-by-step guide to SmarterSelect please visit CFH's website at [www.campusforhope.org](http://www.campusforhope.org) and navigate to the RFP page.



## Request for Proposal (RFP) Step by Step Submission Guide

Campus for Hope is using SmarterSelect as the online Proposal platform for the RFP process.

### 1. OPEN PORTAL LINKS

Navigate to the questionnaire or RFP submission portal by using the links below (these can also be found in the RFP packet).

**Pre-Submission Questionnaire**

**Request for Proposal (RFP)**, both abbreviated & comprehensive

See the Step by Step Guide in the Appendix.

The RFP Pre-Submission Questionnaire and Partner portal can be found here – [CFH Pre-Submission Questionnaire](#).

The Comprehensive and Abbreviated proposal information and Partner portal can be found here or by following this link – [CFH Request for Proposal \(RFP\)](#).

All submissions will receive a confirmation email once received. Respondents should contact CFH at [RFP@campusforhope.org](mailto:RFP@campusforhope.org) if they do not immediately receive a confirmation email. Don't forget to check your spam folder and add campusforhope.org to your safe senders list to ensure you do not miss any emails related to the RFP.

### 2. CREATE LOGIN

To submit a questionnaire or proposal you'll need to create an account, by hitting “apply” to the link above and then “create new account”. This will allow you to save your place in a question and come back to complete it.

### 3. FILL IN NARRATIVES

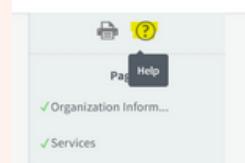
To determine which narrative you'd like to fill out, please reference the RFP packet and see the difference between comprehensive and abbreviated narratives. At the end of each question you'll see a button that has the option to save the work you've done. Remember to do this before exiting out!

### 4. SUBMIT

When you've completed the narrative of your choice, you'll hit the submit button at the bottom of the page. A prompt will pop up on your screen confirming the submission as well as send you an email confirming. If you don't receive it, please reach out to [rfp@campusforhope.org](mailto:rfp@campusforhope.org).

## FAQ:

To access the FAQ page that will be updated weekly with your questions (anonymously), navigate to SmarterSelect and click the question mark on the right side of your application.



## VII – CAMPUS INFORMATIONAL DOCUMENTS

### A. Campus Client Profiles



## CAMPUS CLIENT PROFILES

Client / Circumstance	Economically Displaced	Low Acuity	Moderate Acuity	High Acuity: Behavioral Health	High Acuity: Physical Health incl. Aging, Disability, Injury	Justice System Impacted/Reentry	Transition Age Youth (18-24)	Survivors of Violence
Household Composition	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples (unmarried)</li> <li>• Couples (married)</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples (unmarried)</li> <li>• Couples (married)</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples (unmarried)</li> <li>• Couples (married)</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples (unmarried)</li> <li>• Couples (married)</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples (unmarried)</li> <li>• Couples (married)</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Couples</li> <li>• Families</li> <li>• Pet(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Individuals</li> <li>• Families</li> <li>• Pet(s)</li> </ul>
Current Housing	At-risk of homelessness or homeless	At-risk of homelessness or homeless	At-risk of homelessness or homeless	Homeless	At-risk of homelessness or homeless	At-risk of homelessness or homeless	At-risk of homelessness or homeless	Fleeing home, at-risk of homelessness, or homeless
ADL Capability	Completely able or able with aid or mild difficulty	Completely able or able with aid/difficulty	Completely able or able with aid, medication treatment and/or moderate difficulty	Able with help or completely unable	Able with help or completely unable	Completely able or able with aid or some difficulty	Completely able or able with aid or some difficulty	Completely able or able with aid or some difficulty
Danger to self/others	Low	Low	Low to moderate	High	Low to moderate	Moderate to high	Low to high	Low to high
Immediate Cause(s)	<ul style="list-style-type: none"> <li>• Cost burdened</li> <li>• Significant financial or medical event</li> </ul>	<ul style="list-style-type: none"> <li>• Cost burdened</li> <li>• Behavioral or physical health challenge(s)</li> <li>• Interpersonal challenge(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Escalating or deescalating behavioral or physical health challenge(s)</li> <li>• Transition (step down) out of institutional systems or care environment</li> </ul>	<ul style="list-style-type: none"> <li>• Regular drug use</li> <li>• Heavy episodic alcohol use</li> <li>• Psychiatric episodes, incl. hallucinations</li> </ul>	<ul style="list-style-type: none"> <li>• Aging</li> <li>• Transition out of institutional systems</li> <li>• Recent medical health challenge</li> </ul>	<ul style="list-style-type: none"> <li>• Transition out of institutional systems</li> </ul>	<ul style="list-style-type: none"> <li>• Cost burdened</li> <li>• Transition out of institutional systems</li> <li>• Interpersonal challenge(s)</li> </ul>	<ul style="list-style-type: none"> <li>• Domestic violence</li> <li>• Sex trafficking</li> <li>• Other violent situations</li> </ul>
Primary Point(s) of System Entry	<ul style="list-style-type: none"> <li>• Eviction courts</li> <li>• Churches</li> <li>• Social safety net providers</li> </ul>	<ul style="list-style-type: none"> <li>• CoC System</li> <li>• Street outreach</li> <li>• Social safety net providers</li> <li>• Detox Centers</li> <li>• Crisis Centers</li> </ul>	<ul style="list-style-type: none"> <li>• CoC System</li> <li>• Street outreach</li> <li>• Hospitals</li> <li>• Detox Centers</li> <li>• Crisis Centers</li> <li>• Hospitals</li> <li>• Skilled Nursing</li> <li>• Rehab Facilities</li> <li>• Jail or prison</li> <li>• Courts, law enforcement</li> </ul>	<ul style="list-style-type: none"> <li>• CoC System</li> <li>• Street outreach</li> <li>• Hospitals</li> <li>• Detox Centers</li> <li>• Crisis Centers</li> </ul>	<ul style="list-style-type: none"> <li>• Hospitals</li> <li>• Skilled Nursing</li> <li>• Rehab Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Jail or prison</li> <li>• Courts, law enforcement</li> </ul>	<ul style="list-style-type: none"> <li>• CoC System</li> <li>• Street outreach</li> <li>• Child Protective Services</li> <li>• Courts, law enforcement</li> <li>• Youth Services</li> </ul>	<ul style="list-style-type: none"> <li>• CoC System</li> <li>• DV Service Providers</li> <li>• Victim Services</li> <li>• Courts, law enforcement</li> </ul>



# Campus for Hope

Key Service Need(s) <sup>1</sup>	<ul style="list-style-type: none"><li>• Case management</li><li>• Eviction prevention</li><li>• Workforce development and placement</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Child care</li><li>• Pet Support</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare services</li><li>• Substance use treatment (outpatient)</li><li>• Behavioral health treatment (outpatient)</li><li>• ID recovery</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Pet Support</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare services</li><li>• Substance use treatment (outpatient)</li><li>• Behavioral health treatment (outpatient)</li><li>• ID recovery</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Legal Services</li><li>• Pet Support</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare services</li><li>• Substance use residential treatment</li><li>• Behavioral health residential treatment</li><li>• Life skills</li><li>• ID recovery</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Housing navigation</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare Services</li><li>• Skilled nursing/nursing care</li><li>• Behavioral health treatment</li><li>• Public benefit navigation</li><li>• Placement/ housing navigation</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare Services</li><li>• Substance use treatment</li><li>• Behavioral health treatment</li><li>• Public benefit navigation</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Legal Services</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare Services</li><li>• Substance use treatment</li><li>• Education supports</li><li>• Life skills classes</li><li>• ID recovery</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Pet Support</li></ul>	<ul style="list-style-type: none"><li>• Case management</li><li>• Healthcare services</li><li>• Counseling</li><li>• ID recovery</li><li>• Workforce development</li><li>• Public benefit navigation</li><li>• Housing navigation</li><li>• Child care</li><li>• Pet Support</li></ul>	
Key Exit Support(s)	<ul style="list-style-type: none"><li>• Job placement</li><li>• Housing navigation, placement</li><li>• Benefit navigation, enrollment</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Workforce development</li><li>• Job placement</li><li>• Benefit navigation, enrollment</li><li>• Housing navigation, placement</li><li>• Social services navigation, placement</li><li>• Community/peer support network</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Workforce development</li><li>• Job placement</li><li>• Benefit navigation, enrollment</li><li>• Housing navigation, placement</li><li>• Social services navigation, placement</li><li>• Community/peer support network</li></ul>	<ul style="list-style-type: none"><li>• Benefit navigation, enrollment</li><li>• Housing navigation, placement</li><li>• Social services navigation, placement</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Benefit navigation, enrollment (incl. SSI)</li><li>• Housing navigation, placement</li><li>• Social services navigation, placement</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Benefit navigation, enrollment</li><li>• Housing navigation, placement</li><li>• Social services navigation, placement</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Housing navigation, placement</li><li>• Benefit navigation, enrollment</li><li>• Workforce development</li><li>• Job placement (with 2nd chance employers)</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Housing navigation, placement</li><li>• Benefit navigation, enrollment</li><li>• Life skills training</li><li>• Continuing education, upskilling</li><li>• Workforce development</li><li>• Job placement</li></ul>	<ul style="list-style-type: none"><li>• Family reunification</li><li>• Housing navigation, placement</li><li>• Benefit navigation, enrollment</li><li>• Workforce development</li><li>• Job placement</li></ul>
Key Housing Intervention(s)	<ul style="list-style-type: none"><li>• Prevention, diversion, rapid rehousing</li><li>• Transitional housing</li><li>• Affordable housing</li></ul>	<ul style="list-style-type: none"><li>• Rapid rehousing</li><li>• Shelter</li><li>• Transitional housing</li><li>• Affordable housing</li></ul>	<ul style="list-style-type: none"><li>• Permanent supportive housing</li><li>• Affordable housing</li><li>• Senior affordable housing</li><li>• Skilled nursing/assisted living facility</li></ul>	<ul style="list-style-type: none"><li>• Low-barrier shelter</li><li>• Permanent supportive housing</li><li>• Affordable housing</li><li>• Senior affordable housing (with successful treatment)</li><li>• Skilled nursing</li><li>• Hospice/end of Life</li></ul>	<ul style="list-style-type: none"><li>• Permanent supportive housing</li><li>• Accessible housing</li><li>• Senior affordable housing</li><li>• Skilled nursing/assisted living facility</li><li>• Hospice/end of life</li></ul>	<ul style="list-style-type: none"><li>• Permanent supportive housing</li><li>• Accessible housing</li><li>• Senior affordable housing</li><li>• Skilled nursing/assisted living facility</li><li>• Hospice/end of life</li></ul>	<ul style="list-style-type: none"><li>• Diversion, rapid rehousing</li><li>• Transitional housing</li><li>• Affordable housing</li></ul>	<ul style="list-style-type: none"><li>• Transitional housing</li><li>• Shared housing</li><li>• Affordable housing</li></ul>	<ul style="list-style-type: none"><li>• Diversion, rapid rehousing</li><li>• Confidential/transition al housing</li><li>• Affordable housing</li></ul>

<sup>1</sup> Aligned to evidence-based practices from Kushel, M., & Moore, T. (2023). *Toward a new understanding: The California statewide study of people experiencing homelessness*. UCSF Benioff Homelessness and Housing Initiative. <https://homelessness.ucsf.edu/resources/reports>



Housing, Employment Barriers and Opportunities	• High employability • Low to medium housing barriers	• Medium employability • Medium housing barriers	• Medium to high employability • Medium to high housing barriers	• Low employability • High housing barriers	• Low employability • High housing barriers	• Medium employability • High housing barriers	• High to medium employability • Low to medium housing barriers	• High to medium employability • Low to medium housing barriers
Client Story Example	The Garcias - single mother with 3 children who works an hourly job. Was ill for a couple weeks and got behind on bills. Could never catch up and then rent increased. Was recently evicted.	Jessica - single female who has struggled keeping a job due to lack of education and alcoholism. Was crashing with friends but there were issues so she left with no where to go.		Nate - single male who has been living on the streets for 15 years. Struggles with severe mental illness and substance use disorder.	Leslie - single female who is in her late sixties and due to mobility challenges and dementia is unable to care for herself.	Ben - single male who was incarcerated for 7 years for a drug related felony he was convicted of at 20. He is leaving the criminal justice system with nowhere to go, no job prospects and need to finish his education.	Josh - was placed in the foster care system at age 12 due to abuse in his home. Bounced around between foster homes and aged out at 18. Has anger issues and struggles to maintain relationships.	Tammy - left an abusive situation in the middle of the night to get her child and herself away from her abuser. Left with very little. Has not worked in years.

## Scales Utilized

### Activities of Daily Living (ADL) Capability

- Completely able - Able to complete the task independently and without difficulty.
- Able with aids/difficulty - Able to complete the task without the assistance of another person, but does so with difficulty, use of equipment, or takes an inordinate amount of time to complete.
- Able with helper - Needs another person to assist with the activity, but the individual is able to perform at least half the effort of completing the task.
- Unable - Unable to complete or assists minimally (less than half the effort), or is totally dependent on another person to complete the activity.

### Employability

- Low - no ID, no work experience in last 5+ years
- Medium - no ID, lack of consistent work, no specific skill set
- High - ID, work experience, skills, current or recently employment

### Barriers to Housing

- Low - no evictions, no prohibitive backgrounds
- Medium - recent eviction, criminal background
- High - multiple evictions, hard to house backgrounds

## B. Campus for Hope Master Plan

The Campus for Hope full Master Plan document is available on CFH's website and can be found here - <https://campusforhope.org/campus-for-hope-master-plan/>.

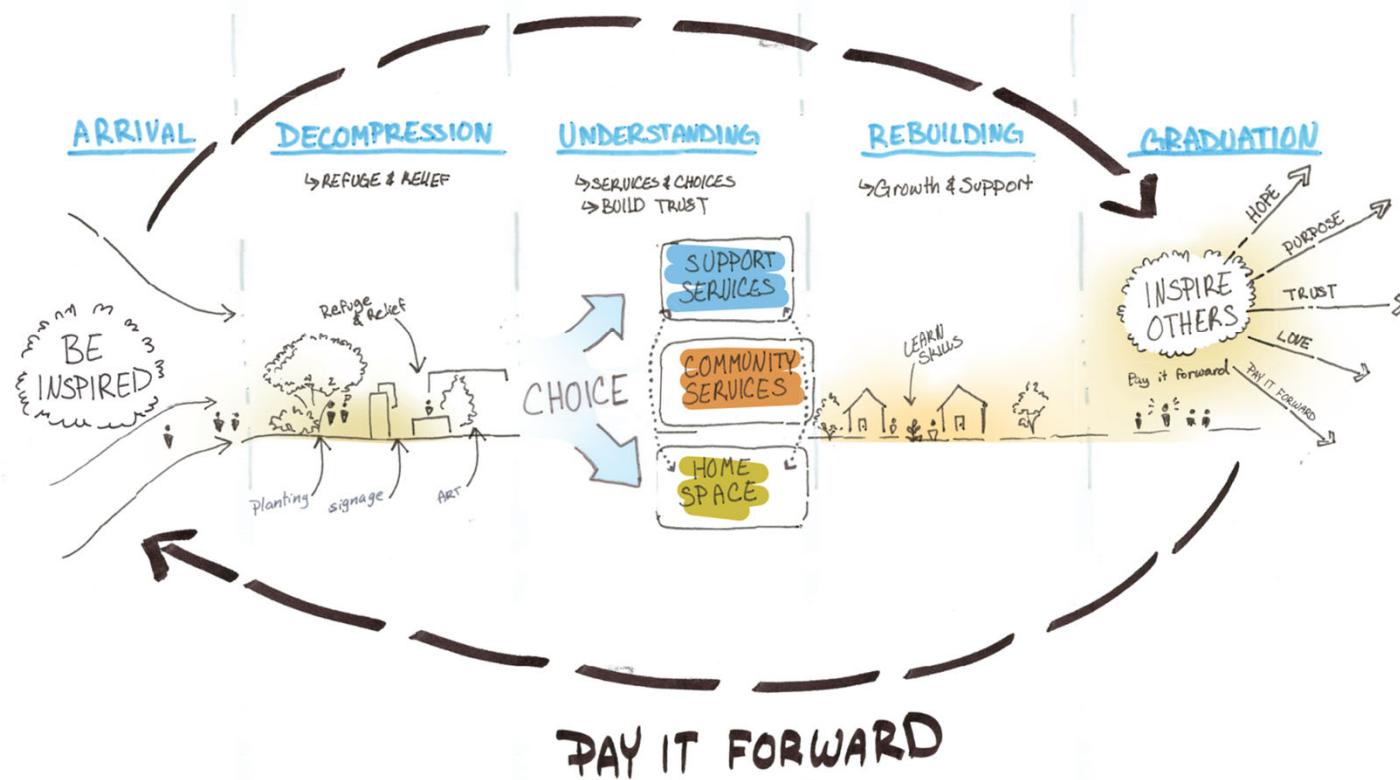
## C. Campus for Hope Client Journey



# Campus for Hope

Journey

## BE INSPIRED



## D. Campus for Hope Services Detail

The Campus for Hope Services detail contains additional information that respondents may find helping in preparing their proposals. In addition to the Campus for Hope Services Detail, the full Master Plan document with conceptual layouts of specific spaces may be helpful to gain a greater sense of the proposed service space. The Master Plan can be found on CFH's website here - <https://campusforhope.org/campus-for-hope-master-plan/>.

**Service: Basic Needs & Dignity Services****Est. Clients Served:**

Daily: 900

Annually: ~1200

**Serves CFH Clients Only****Square Footage/Bed count (if applicable):**

- Barber Shop – 975 sq ft.
- Beauty Salon – 575 sq ft.
- Client Store – 2,580 sq ft.
- Bike Shop – 575 sq ft.
- Bank/Credit Union – 600 sq ft.

**Intent of Services**

Campus for Hope intends that these services are to meet the essential needs of individuals and families by ensuring access to clothing, hygiene supplies, haircuts, and other daily necessities. These offerings are designed to restore dignity and provide a foundation of stability for those who have experienced hardship, including homelessness or economic insecurity. By addressing these basic needs, we remove immediate barriers that often prevent individuals from focusing on employment, health, and long-term goals.

Providing these resources in a safe and welcoming environment fosters trust and reduces the stress of survival while restoring dignity. Access to clean clothing, personal care items, grooming services, and transportation not only improves physical comfort but also builds confidence and self-esteem—critical for workforce readiness and social reintegration. By meeting these basic needs first, individuals are better equipped to pursue education, employment, and housing opportunities, creating a foundation for long-term stability and improved quality of life.

**Services Menu**

We are seeking the following services to support individuals and families in meeting essential daily needs. While the goal is to offer these resources on campus, they do not need to be provided daily. Potential partners may select from the options below or propose additional offerings that promote dignity and stability.

- Bike Shop for workforce development
- Clothing Store including workforce clothing
- Haircuts for men, women and children
- Esthetician and cosmetology services for men and women
- Bank/Credit Union for clients to open free accounts

**Financial Considerations**

In preparing your response to the RFP related to basic needs, Campus for Hope is seeking partners who provide these services at no cost to the clients on campus.



**Service: Food and Nutrition Services**

<b>Est. Clients Served:</b> <ul style="list-style-type: none"><li>• 900 on Campus at any given time</li><li>• Estimate about 400 meals for breakfast, 500 meals for lunch, and 700 meals for dinner</li></ul>	<b>Square Footage:</b> <ul style="list-style-type: none"><li>• 21,000-25,000 for full dining hall</li><li>• ~10,000 sq ft. For kitchen and back of house</li><li>• Cafe: ~1,000 sq ft.</li></ul>
<b>Serves CFH Clients Only (Bakery/Café open to the public but run by CFH Clients &amp; Partners Only)</b>	

**Intent of Services**

Campus for Hope intends to provide on-site food services designed to ensure every client (families, children, single adults, survivors of domestic violence, youth, and individuals with complex behavioral-health needs) has consistent access to warm, nutritious meals every day of the year. Our goal is to meet the most foundational level of Maslow's Hierarchy of Needs by ensuring reliable food security, which is essential for clients to feel safe, regain stability, and progress in their healing and housing journey.

By offering three balanced meals daily, breakfast, lunch, and dinner, prepared with dignity, cultural sensitivity, and trauma-informed practices, Campus for Hope and this partner intend to create an environment where clients can nourish their bodies, build routines, and focus on long-term goals such as employment, health, and permanent housing. Reliable and high-quality food service is particularly critical for clients who have experienced prolonged hunger, food scarcity, inconsistent access to meals, or trauma linked to survival needs.

To maximize community benefit, Campus for Hope's food service model may also allow for additional community-focused offerings such as holiday meals, culturally significant meals, and special events that promote belonging and connection. Co-locating wraparound supports including workforce development, medical care, and social services with daily food service provides partners the opportunity to enhance client engagement, support nutritional education, and play a vital role in the overall client experience. Through intentional meal service, trauma-informed customer service, and culinary excellence, providers help create a welcoming environment where every person feels valued, supported, and cared for.

We are seeking the following services related to food preparation and meal delivery for our clients. While the desire is for services to be provided on campus, not all services must occur on a daily basis. Potential partners may select from the array below or propose additional services they deem appropriate.

**Services Menu:**

- Daily **Breakfast, Lunch, and Dinner** service, 365 days per year
- Provide snacks throughout the day, as needed
- Warm, nutritious, and balanced meals that consider cultural diversity and dietary needs
- Trauma-informed meal service and client engagement practices

- Holiday meals (e.g., Thanksgiving, Winter holidays, cultural celebrations)
- Special event meals to support community-building and client milestones
- Food safety compliance and kitchen management
- Menu planning that supports client health and nutritional well-being
- Ability to accommodate medically necessary diets (allergies, diabetic-friendly, heart-healthy, etc.)
- Meal service coordination with case management and campus programming
- Culinary workforce training opportunities (optional)
- Workforce program/stipend opportunities for our clients
- Additional food-related services your organization deems appropriate

### **Intent of Services (for Bakery/Cafe)**

Campus for Hope intends to support an on-site bakery or café social enterprise that offers clients meaningful workforce experience while serving the surrounding community. This partner-operated space intends to provide real-world training in customer service, food preparation, retail operations, and hospitality—helping clients build confidence, strengthen daily routines, and develop job skills in a supportive, trauma-informed environment.

The café intends to serve the public, creating a welcoming space that reduces stigma, encourages community connection, and brings neighbors onto the campus. Through inclusive hiring practices, coaching, and mentorship, the café becomes a pathway for clients to rebuild work histories, gain practical experience, and prepare for long-term employment.

By embedding this social enterprise into campus life, Campus for Hope fosters dignity, opportunity, and empowerment—giving clients a place to grow while contributing to a vibrant, community-centered environment.

### **Financial Considerations**

In preparing your response to the RFP related to food services, Campus for Hope is seeking partners who leverage federal programs and build creative partnerships that reduce the overall cost of food. Additionally, respondents should include ongoing efforts to drive down costs and include a cost per meal in their budget narrative.

**Service: Healthcare Services – Medical****Est. Clients Served:**

Open to community, including available to 900+ clients Annually: ~1200 from Campus for Hope with services provided to approximately 75% of clients, 85% of who have Medicaid access within 90 days of enrollment on campus

**Serves CFH Clients & Community Clients**

**Square Footage/Bed count (if applicable):**

- ~6,750 sq ft.
- Including dedicated space for waiting room, pharmacy, break rooms, offices, laundry, huddle spaces, janitor closets, clinical rooms, lab rooms, and procedure rooms.

**Intent of Services**

Campus for Hope intends to provide on-site medical services designed to ensure every client (families, children, single adults, survivors of domestic violence, youth, and individuals with complex behavioral-health needs) has access to a true *medical home*. Our goal is to shift care from crisis-driven emergency use to a preventive, relationship-based model that supports long-term stability and overall well-being. By embedding primary care, preventive screenings, chronic disease management, immunizations, reproductive health, pediatric care, and linkage to specialty services directly on campus, clients can access timely, trauma-informed medical care without transportation barriers or fragmented systems. This integrated medical home model is essential for clients who often arrive with untreated chronic conditions, gaps in preventive care, and long histories of interrupted provider relationships.

To maximize community benefit, Campus for Hope's medical services intend to operate on a model serving both campus residents and the surrounding neighborhood. This dual-access design strengthens continuity of care for clients as they stabilize and transition back into the community, while simultaneously addressing primary-care shortages in adjacent underserved areas. For partner providers, co-location on the campus offers modern clinical space, improved patient engagement, access to wraparound social services, and the opportunity to practice within a fully integrated, trauma-informed environment. By combining preventive medical care, whole-person support, and community access, the campus contributes to a healthier Las Vegas, reduces unnecessary ED utilization, and expands equitable access to care for families and individuals most at risk.

**Services Menu**

We are seeking the following services related to medical care for our clients. While the desire is to for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer other services they deem appropriate.

We are seeking our medical provider(s) to offer the following items:

- Adult Primary Care
- Pediatric Primary Care
- Ob/gyn
- Diabetes Education Programs
- Durable Medical Equipment

- Vaccine clinics
- Pharmacy
- Mammograms/Mobile Unit
- Other services you deem appropriate

### **Financial Considerations**

In preparing your response to the RFP related to medical services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, maximize Medicaid and private insurance reimbursement and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of visits/services per client per year and an average cost per visit in their budget narrative.

**Service:** Healthcare Services - Dental**Est. Clients Served:**

Open to community, including available to 900+ clients  
Annually: ~1200 from Campus for Hope  
**Serves CFH Clients & Community Clients**

**Square Footage/Bed count (if applicable):**

There is currently no dedicated space for dental care services on the campus.

**Intent of Services**

Campus for Hope intends to offer on-site dental services to ensure that all clients (children, families, single adults, seniors, and individuals with complex needs) have access to routine and preventive oral healthcare, which is essential to overall health and long-term stability. Many clients enter homelessness with untreated dental issues, pain, infections, or significant gaps in care that impact nutrition, employability, self-esteem, and physical well-being. By providing preventive cleanings, screenings, basic restorative care, emergency services, and referrals for advanced procedures, the campus intends to establish a dental "home" that reduces crisis-driven visits and supports clients' ability to engage fully in housing, employment, education, and recovery programs.

Dental services are intended to operate on a model serving both on-campus clients and residents from the surrounding community. This approach expands access to high-quality oral healthcare in an area where preventive dental services are often limited or cost prohibitive. For provider partners, co-locating on the campus offers state-of-the-art dental space, a stable patient base, and seamless integration with medical, behavioral health, and case management supports that improve treatment follow-through and outcomes. By addressing oral health needs proactively for both clients and community members, the campus helps reduce avoidable emergency dental visits, improves overall health indicators, and contributes to a healthier and more resilient Southern Nevada.

**Services Menu**

We are seeking the following services related to dental care for our clients. While the desire is to for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer other services they deem appropriate.

We are seeking our medical provider(s) to offer the following items:

- a. Adult Preventative Dental Care & Treatment
- b. Pediatric Preventative Dental Care & Treatment

**Service: Healthcare Services - Vision****Est. Clients Served:**

Open to community, including available to 900+ clients  
Annually: ~1200 from Campus for Hope with services provided to approximately 75% of clients, 85% of who have Medicaid access within 90 days of enrollment on campus

**Serves CFH Clients & Community Clients****Square Footage/Bed count (if applicable):**

- ~1,000 sq ft.
- Including office spaces, clinical rooms, and storage.

**Intent of Services**

Campus for Hope intends to provide on-site vision services to ensure that every client (children, families, adults, and individuals with complex health or behavioral needs) has access to essential eye care and corrective vision supports. Many clients experiencing homelessness have undiagnosed or untreated vision issues that interfere with learning, employment, mobility, safety, and daily functioning. By offering comprehensive eye exams, screenings, prescription glasses, contact fittings, early detection of chronic eye disease, and referrals for specialty ophthalmologic care, the campus intends to create a stable *vision home* that facilitates preventive care rather than crisis-based interventions. Reliable access to vision services is especially critical for children in school, adults seeking employment, and individuals managing chronic medical conditions that impact eyesight.

Vision services are intended to operate on a model serving both campus clients and residents from the surrounding community to expand access in neighborhoods where affordable and timely eye care is often limited. For partner providers, co-locating on campus offers modern clinical space, streamlined collaboration with medical and behavioral health teams, and a patient population that benefits from wraparound support, improving adherence and long-term outcomes. By strengthening preventive eye care and meeting an often-overlooked healthcare need, the campus helps reduce unnecessary emergency visits, improves educational and employment prospects, and contributes to a healthier, more equitable Southern Nevada community.

**Services Menu**

We are seeking the following services related to dental care for our clients. While the desire is for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer other services they deem appropriate.

- Adult Preventative Care & Treatment
- Pediatric Preventative Care & Treatment
- Eyewear Partner



## Financial Considerations

In preparing your response to the RFP related to vision services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, maximize Medicaid and private insurance reimbursement and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of visits/services per client per year and an average cost per visit in their budget narrative.

**Service:** Behavioral Health & Wellness Services**Est. Clients Served:**

Open to community, including available to 900+ clients  
Annually: ~1200 from Campus for Hope with services provided to approximately 75% of clients, 85% of who have Medicaid access within 90 days of enrollment on campus

**Serves CFH Clients & Community Clients****Square Footage/Bed count (if applicable):**

- ~4,650+ sq ft.
- Including group therapy room, art therapy room, storage, counseling offices, observations rooms, quiet room, reception, and waiting room, etc.

**Intent of Services**

Campus for Hope intends to provide on-site Behavioral Health & Wellness services designed to address the root causes of homelessness and support clients in healing, stabilization, and long-term recovery. Many individuals entering our campus have experienced significant trauma, untreated mental health needs, disrupted access to care, and limited pathways to wellness. Providing comprehensive behavioral health support on campus, rather than through fragmented, off-site referrals, is essential to ensuring clients receive timely, consistent, and accessible care.

Our model recognizes that emotional well-being is foundational to a person's ability to secure employment, rebuild relationships, and maintain housing. By embedding trauma-informed clinical services, therapeutic supports, crisis response, and wellness programming directly into the campus environment, clients can access the care they need without transportation barriers, waitlists, or disconnected systems. Behavioral health care is not simply a service; it is a core pillar of our holistic approach.

Campus for Hope seeks partners who can provide a wide spectrum of supports from individual therapy to family counseling, expressive therapies, and psychiatric care, formed around evidence-based practices and delivered with cultural humility. By offering comprehensive care and long-term treatment planning, we create a healing-centered community where every client has the opportunity to address trauma, build coping skills, strengthen emotional well-being, and work toward lasting stability.

**Services Menu**

We are seeking the following behavioral health and wellness services. While our preference is for services to be delivered on campus, partners may propose additional offerings consistent with their expertise.

We are seeking our behavioral health & wellness partner(s) to offer the following:

- Crisis Services / Drop-In Support
- Adult Therapy Services
- Child Therapy (Ages 4+) & Play Therapy
- Family Therapy
- Couples Therapy
- Individual and Group Therapy

- Campus Training & Staff Support
- Therapy Animals
- Art Therapy & Music Therapy
- Medication Management / Psychiatry
- EMDR (Eye Movement Desensitization and Reprocessing)
- Long-Term Treatment Planning & Aftercare
- CCBHC-Aligned or Certified Services
- Additional therapeutic or wellness services your organization deems appropriate.

### **Financial Considerations**

In preparing your response to the RFP related to behavioral health and related services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, maximize Medicaid and private insurance reimbursement and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of visits/services per client per year and an average cost per visit in their budget narrative.

**Service: Substance Use & Addiction Treatment Services****Est. Clients Served:**

Open to community, including available to 900+ clients Annually: ~1200 from Campus for Hope with services provided to approximately 40% of clients, 85% of who have Medicaid access within 90 days of enrollment on campus

**Serves CFH Clients & Community Clients**

**Square Footage/Bed count (if applicable):**

There is not specific space dedicated to these services but there are over 17,000 sq ft of meeting space and individual offices spaces available for these services in addition to the Gym, Chapel and the Dining Hall which will be available for these services.

**Intent of Services**

The intent of services is to deliver comprehensive, individualized care that addresses the physical, emotional, and behavioral health needs of individuals with substance use disorders. Campus for Hope aims to provide a safe, structured environment where clients can begin their recovery journey with access to evidence-based treatment, including detoxification, counseling, medication-assisted treatment, and holistic wellness practices. Our goal is to move care from crisis-driven interventions to a proactive, relationship-centered model that promotes long-term recovery and stability.

By integrating medical care, behavioral health support, and therapeutic programming within a single campus, clients can receive timely, trauma-informed services without the barriers of fragmented systems or transportation challenges. This approach ensures continuity of care for individuals who often arrive with untreated health conditions, co-occurring mental health disorders, and gaps in preventive care. Through coordinated treatment and wraparound support, the program seeks to restore health, rebuild trust, and empower clients to achieve lasting sobriety.

Beyond inpatient care, the program emphasizes community reintegration and sustained recovery. Clients are intended to have access to ongoing support, peer networks, and linkage to outpatient services that reinforce progress made during treatment. By combining clinical excellence, whole-person care, and a supportive environment, the program aims to reduce relapse risk, improve overall well-being, and create a foundation for lifelong recovery.

**Services Menu**

Campus for Hope seeks partners to provide a range of supportive services on campus, with flexibility for periodic or scheduled delivery. Services may include clinical care such as assessments, medication-assisted treatment, and detox support; behavioral health options like individual, group, and family therapy; and supportive resources including case management, peer recovery coaching, life skills training, and vocational assistance. Wellness and education offerings—such as psychoeducation, nutrition workshops, and stress management; are also encouraged, along with optional services like telehealth and community reintegration support. Partners may select from these options or propose additional services that align with client needs.

- Substance Use Treatment
- Outpatient Treatment Services (with other on Campus services)
- Recovery Oriented Services/Support Group – AA, NA, GA, Smart Recovery
- Clubhouse Peer Support Model

- Moral Recognition Therapy
- Other

### **Financial Considerations**

In preparing your response to the RFP related to substance use treatment and related services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, maximize Medicaid and private insurance reimbursement and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of visits/services per client per year and an average cost per visit in their budget narrative.

**Service: Wellness****Est. Clients Served:**

Annually: ~1200 from Campus for Hope with services provided to approximately 50% of clients

**Serves CFH Clients****Square Footage/Bed count (if applicable):**

There is not specific space dedicated to these services but there are over 17,000 sq ft of meeting space and individual offices spaces available for these services in addition to the Gym, Chapel and the Dining Hall which will be available for these services.

**Intent of Services**

Campus for Hope intends to provide a holistic approach to wellness that nurtures the mind, body, and spirit. We seek to create a calm and restorative environment where individuals can release stress and reconnect with themselves.

These offerings are designed to foster balance and resilience for individuals who have faced the challenges of homelessness. By integrating evidence-informed practices that support mental clarity and physical vitality, wellness helps participants rebuild a sense of stability and self-worth. Through guided techniques, individuals are encouraged to develop sustainable wellness habits that promote overall well-being and strengthen their ability to navigate life's transitions with confidence and ease.

Ultimately, the goal is to foster a sense of community and belonging while empowering individuals to prioritize self-care. By providing tools and experiences that can be carried into daily life, the program aims to help participants build a strong foundation for lasting health, inner peace, and personal growth.

**Services Menu**

We are seeking partners to support holistic wellness for our clients. While the goal is to offer these experiences on campus, they do not need to be provided daily. Potential partners may select from the array of services below or propose additional offerings they believe will enhance their well-being.

- Hiking Club
- Sound Bath
- Yoga
- Meditation
- Walking/Running Club
- Other Wellness Services

**Financial Considerations**

In preparing your response to the RFP related to wellness services, Campus for Hope is seeking partners who leverage creative partnerships that reduce the overall cost of services or those that do not require a subsidy. Additionally, respondents should include an average cost per service provided on the campus and the maximum number of clients per service/class in their budget narrative.

**Service:** Education & Training (Life Skills, Financial Literacy, Parenting, etc.)

**Est. Clients Served:**

Annually: ~1200 from Campus for Hope with services provided to approximately 50% of clients

**Serves CFH Clients**

**Square Footage/Bed count (if applicable):**

- Assorted offices/sizes available
- For all partners, we have 65 offices and shared meeting spaces equaling 17,000 sq ft.

### Intent of Services

The intent of the Education & Training Services is to equip residents and program participants with the practical skills, knowledge, and confidence needed to navigate daily life, build stability, and support long-term well-being for themselves and their families. Through a trauma-informed, person-centered, and strength-based approach, these services aim to empower individuals to heal, grow, and thrive across key areas of life.

Our education and training model recognizes that many individuals have survived trauma, instability, and chronic stress. Therefore, all instruction is delivered with compassion, predictability, dignity, and cultural humility, ensuring that every participant feels safe, respected, and supported as they build new skills.

### Core Intent Across All Training Areas

- To reduce barriers to learning by creating emotionally and psychologically safe environments.
- To honor lived experience as a source of wisdom, resilience, and transferable skills.
- To support individuals in building skills that increase independence, confidence, and hope.
- To create learning pathways that are accessible, relevant, practical, and strength based.
- To promote stability in housing, employment, relationships, finances, and family functioning.
- To encourage lifelong learning and personal transformation.

### Life Skills Education

The intent of the Life Skills curriculum is to help individuals build the everyday competencies required for confident, healthy, and structured daily living. Using a trauma-informed approach, staff guide participants in developing communication skills, routines, stress-management strategies, conflict resolution, and self-advocacy. The goal is to support long-term stability, improve quality of life, and strengthen a participant's ability to navigate community norms and responsibilities.

### Financial Literacy Education

The intent of the Financial Literacy program is to demystify money, build confidence, and provide practical tools for managing finances with clarity and purpose. Through accessible, judgment-free instruction, participants learn budgeting, saving, credit repair, debt management, financial boundaries, and long-term planning. The goal is to support financial stability, reduce stress, prevent crises, and empower individuals to build a financially healthy future for themselves and their families.

### Parenting & Family Strengthening Education

The intent of the Parenting & Family Education program is to strengthen parent-child relationships, promote nurturing interactions, and support parents in building safe, stable, and loving home environments. Grounded in trauma-informed and child development principles, this training helps parents understand behavior through a developmental and emotional lens, develop healthy routines, communicate effectively, and apply positive discipline. The goal is to enhance family wellness, strengthen attachment, and support healthy intergenerational outcomes.

### **Basic Standard Education Offerings**

- GED Classes
- High School Equivalency
- Adult Literacy Classes
- ESL Classes
- Life Skills Classes/Adulting 101
- Parenting, Family, & Couples Training & Support
- Financial Empowerment - Financial Literacy Classes, Financial Aid Assistance
- Anger Management/Conflict Resolution
- Healthy Relationships/Social Rehabilitation
- Tenant Rights & Responsibilities
- Nutrition/Cooking Classes
- Personal Development & Mental Wellness
- Housing Stability & Independent Living
- Health & Wellness
- Cultural, Social, & Community Integration
- Safety, Preparedness & Legal Empowerment
- Creative & Expressive Learning

### **Financial Considerations**

In preparing your response to the RFP related to education and training services, Campus for Hope is seeking partners who leverage creative partnerships that reduce the overall cost of services or those that do not require a subsidy. Additionally, respondents should include an average cost per service provided on the campus and the maximum number of clients per service/class in their budget narrative.

**Service:** Workforce Development

**Est. Clients Served:**

Annually: ~1200 from Campus for Hope with services provided to approximately 65% of clients

**Serves CFH Clients**

**Square Footage/Bed count (if applicable):**

- Assorted offices/sizes available
- For all partners, we have 65 offices and shared meeting spaces equaling 17,000 sq ft.

**Intent of Services**

The intent of Workforce Development is to empower individuals with the skills, confidence, and support necessary to pursue meaningful employment, economic stability, and long-term independence. These services are designed through a trauma-informed, person-centered lens that recognizes employment as more than a job it is identity, purpose, healing, and hope.

Our goal is to create a supportive learning and coaching environment where individuals can explore their strengths, practice new competencies, rebuild confidence, and engage in career pathways that align with their goals, lived experiences, and emerging potential. Workforce services cultivate dignity, reinforce self-efficacy, and remove barriers so participants can move at their own pace with clarity, encouragement, and structure.

Through individualized coaching, skills-based training, job preparation workshops, employer partnerships, and strength-based assessments, we help participants develop the foundational tools needed for success in today's workforce including communication, professionalism, financial literacy, digital skills, interviewing, and ongoing career planning.

Ultimately, our intent is to prepare every participant not only to secure employment, but to sustain it, grow within it, and experience the stability, confidence, and transformation that meaningful work can bring.

**Workforce Development Core Services** (Trauma-Informed, Person-Centered)

- Employment & Workforce Readiness
  - Skill & Aptitude Assessment
  - Job Readiness Training (soft skills + workplace expectations)
  - Resume & Cover Letter Workshops
  - Interview Skills & Mock Interviews
  - Digital Literacy / Basic Computer Skills
  - Career Exploration & Vocational Pathways
  - Time Management & Organization Workshops
- Job Readiness & Skill Building
  - Resume development, cover letter writing, and application coaching
  - Interview preparation (mock interviews, trauma-informed practice rounds)
  - Soft-skills training: communication, teamwork, time management, conflict resolution
  - Professional etiquette, workplace expectations, and cultural norms
  - Digital literacy training (email, online applications, basic computer skills)
- Career Exploration & Planning

- Strengths-based career assessments aligned to interest and aptitude
- Identification of transferable skills from lived experience
- Career pathway mapping with achievable milestones
- Support in choosing education, training, or certification tracks
- Exposure to various industries through workshops, job talks, and site visits
- Employment Navigation & Placement
  - Assistance with job searches, applications, and employer outreach
  - Connections to employer partners committed to inclusive hiring
  - Support navigating background challenges, gaps in work history, or accommodations
  - Job fairs, hiring events, and direct employer referrals
  - Vocational training referrals and enrollment support
- Education & Credential Support
  - GED/High School completion pathways
  - Enrollment support for vocational programs, apprenticeships, and higher education
  - Financial aid navigation (FAFSA, workforce scholarships, veteran benefits)
  - Certification training: OSHA, food handler, CPR/First Aid, customer service, etc.
- Stability Supports for Workforce Success
  - Transportation assistance (pass, gas card, route planning)
  - Work attire, uniforms, tools, and supplies
  - Childcare referrals and stabilization planning
  - Support in managing stress, triggers, and workplace anxiety using TI strategies
  - Coaching on balancing work, appointments, wellness, and family needs
- Retention & Advancement
  - Ongoing coaching for the first 90–180 days of employment
  - Problem-solving support for workplace conflicts or performance concerns
  - Long-term mentoring to promote growth, stability, and confidence
- Employer Partnership & Engagement
  - Development of trauma-informed employer partnerships
  - Education for employers on inclusive hiring and supportive supervision
  - Collaboration to create work experiences, internships, and on-the-job training
  - Feedback loops to ensure placements are safe, supportive, and sustainable

## Financial Considerations

In preparing your response to the RFP related to workforce development services, Campus for Hope is seeking partners who leverage creative partnerships that reduce the overall cost of services or those that do not require a subsidy. Additionally, respondents should include both an average number of services/hours per client and an average cost per service in their budget narrative.

**Service:** Benefit Enrollment Services (Medicaid, Social Security, WIC, TANF/SNAP, etc.)

**Est. Clients Served:**

Annually: ~1200 from Campus for Hope with services provided to approximately 50% of clients  
**Serves CFH Clients & may be open to the Community**

**Square Footage/Bed count (if applicable):**

- Assorted offices/sizes available
- For all partners, we have 65 offices and shared meeting spaces equaling 17,000 sq ft.

### Intent of Services

Campus for Hope intends to provide on-site benefits enrollment services to ensure that clients (families with children, single adults, youth, older adults, and individuals with disabilities) are connected to the public benefits they are entitled to, removing financial and logistical barriers that often prevent access to essential support. Many clients arrive without identification documents, stable contact information, or familiarity with complex eligibility systems, resulting in gaps in nutrition assistance, healthcare coverage, and income support. By offering direct enrollment assistance for WIC, SNAP/TANF, Medicaid, Medicare, and SSI/SSDI, with preference for providers employing SOAR-certified specialists, the campus intends to help clients secure the foundational resources necessary for stability, health, and long-term self-sufficiency.

These services can be available to both campus clients and the surrounding community if desired by the provider. Co-location within a trauma-informed, integrated service environment allows benefit navigators to collaborate closely with medical, behavioral health, and case management teams, ensuring timely applications, continuity of care, and improved approval rates particularly for disability benefits. By reducing the administrative burden on clients and making enrollment more accessible, Campus for Hope strengthens financial stability, decreases reliance on crisis services, and supports healthier, more resilient families and individuals across Southern Nevada.

### Services Menu

We are seeking the following services related to enrollment in benefits for our clients. While the desire is to for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer enrollment in other benefits they believe our clients may be eligible for.

- Medicaid/Medicare Enrollment
- SNAP/TANF Enrollment
- SSI Determination/SOAR
- WIC Enrollment
- Other Benefits



## Financial Considerations

In preparing your response to the RFP related to benefit enrollment services, Campus for Hope is seeking partners who leverage creative partnerships that reduce the overall cost of services or those that do not require a subsidy. Additionally, respondents should include both an average number of services/hours per client and an average cost per service in their budget narrative.

**Service: Family & Children Services**
**Est. Clients Served:**

Open to the community and campus

Annually: ~1200 from Campus for Hope with services provided to approximately 40% of clients, for child care ~40 children from campus on any given day, for after school ~75 children from campus on any given day

**Serves CFH Clients & Community Clients**

**Square Footage/Bed count (if applicable):**

- 10,000-13,000 sq ft.
- Including 6 classrooms, storage closets, waiting room, reception, admin storage, kitchen, observing booths, art classroom, laundry, breakroom, calm room, etc.

**Intent of Services**

Campus for Hope intends to provide on-site Family & Children Services designed to ensure that families, parents, and children have access to the comprehensive support needed to stabilize, heal, and thrive. Early intervention is a central pillar of the Campus for Hope model because research shows that timely support for children not only transforms their present circumstances, but changes the trajectory of entire families for generations to come. Many families entering homelessness have experienced disrupted schooling, unmet developmental needs, transportation barriers, and limited access to enrichment barriers that can have long-term impacts if not addressed holistically.

By embedding family-centered programming directly on campus, we create a safe, consistent environment where children can continue learning, growing, and accessing critical supports while parents receive the services they need to regain stability. These services are intended to integrate academic support, child care, mentoring, arts and sports programming, and family engagement activities, all delivered with trauma-informed, developmentally appropriate approaches. Partners specializing in family and child services are intended to play a key role in ensuring children maintain educational continuity, build confidence, and experience joy and belonging throughout their time on campus.

This model reflects our belief that strengthening families today builds stronger communities tomorrow. Through targeted programming, cross-system collaboration, and enrichment opportunities, Campus for Hope Intend to ensure that every child and family has access to the tools, relationships, and opportunities essential to breaking cycles of homelessness and creating brighter futures.

**Services Menu**

We are seeking the following services related to supporting families, parents, and children. While our preference is for services to be delivered on campus whenever possible, partners may propose additional offerings consistent with their expertise.

We are seeking our family & children service partner(s) to offer the following:

- School Coordination & Educational Navigation (Traditional and Special Needs Students)
- Child Care Services

- After-School & Summer Programs
- Out-of-School Time Activities
- Tutoring, Literacy, and Mentoring
- STEM Programming
- Arts Programming
- Sports & Recreation Programs
- Scouting Programs
- Music Programs
- Toy Store / Family Resource Support
- Family Engagement & Activities
- Additional family-strengthening services your organization deems appropriate

### **Financial Considerations**

In preparing your response to the RFP related to family and children services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, can offer free services to clients on campus and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of services per client per year and an average cost per services in their budget narrative.

**Service: Legal Services****Est. Clients Served:**

Annually: ~1200 from Campus for Hope with services provided to approximately 25% of clients

**Serves CFH Clients****Square Footage/Bed count (if applicable):**

- Assorted offices/sizes available
- For all partners, we have 65 offices and shared meeting spaces equaling 17,000 sq ft.

**Intent of Services**

Campus for Hope intends to provide on-site legal services that address the critical civil legal barriers preventing clients from achieving housing stability, safety, and long-term independence. Many individuals and families enter homelessness with unresolved legal issues such as lost or stolen identification, prior evictions, minor warrants, complex custody matters, or criminal records that limit employment and housing opportunities. By offering direct support for ID recovery, eviction prevention and mitigation, criminal record sealing/expungement and warrant resolution, emancipation, and guardianship matters, the campus ensures clients can navigate these challenges with trauma-informed, expert guidance. Legal navigation is a key stabilizing intervention, enabling clients to access benefits, secure employment, reunify families, and move into permanent housing without long-standing legal obstacles undermining their progress.

These services intend to be co-located within Campus for Hope. This enables legal providers to collaborate closely with case management, behavioral health, medical, and benefits enrollment teams, streamlining documentation, referrals, and follow-through. For partner organizations, the campus offers purpose-built space, a stable client base, and an integrated service environment that improves outcomes, particularly in high-need areas such as family stability, workforce readiness, and housing placement. By reducing legal barriers for both clients and community members, Campus for Hope strengthens pathways to stability, reduces court and emergency system involvement, and contributes to a more equitable and resilient Southern Nevada.

**Services Menu**

We are seeking the following services related to legal services for our clients. While the desire is for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer other services they deem appropriate.

- ID Recovery
- Eviction expungement or support
- Criminal record expungement/warrant support
- Emancipation
- Guardianship

## Financial Considerations

In preparing your response to the RFP related to legal services, Campus for Hope is seeking partners who leverage creative partnerships including the use of students/internships that reduce the overall cost of services or those that do not require a subsidy. Additionally, respondents should include both an average number of services/hours per client and an average cost per service in their budget narrative.

**Service:** Specialty Services for Underserved Populations

**Est. Clients Served:**

~120 beds for Young Adults, ~40 beds for LGBTQ Individuals, ~80 veterans with other populations at a maximum of 20% per 1200 clients annually

**Serves CFH Clients**

**Square Footage/Bed count (if applicable):**

- Young adult/Co-ed space 17,500+ sq ft.
- Including bedrooms, recreational space, tv rooms, study rooms, kitchen/life-skills space, reception, storage closets, de-escalations room.

**Intent of Services**

Campus for Hope intends to provide on-site specialty services designed to meet the unique needs of specific populations who often face significant barriers within traditional homeless response systems. These groups, including young adults (18–24), LGBTQ+ individuals, veterans, survivors of human/sex trafficking, survivors of domestic violence, individuals with intellectual or developmental disabilities and neurodivergence, justice-involved individuals, and seniors, require intentional, population-specific supports to ensure safety, healing, and long-term stability.

Because each population carries distinct trauma histories, cultural considerations, developmental needs, and system-level barriers, Campus for Hope seeks partners who specialize in serving these communities and can deliver targeted programming, advocacy, and supportive services tailored to their lived experiences. The goal is to cultivate a campus model where every client can access specialized programs without leaving the site, removing transportation barriers and aligning fully with our commitment to a “one-stop shop” ecosystem.

By embedding population-specific expertise directly on campus, we create a dignified, trauma-informed environment where clients feel seen, understood, and supported. These partnerships strengthen our holistic service model, expand pathways to recovery and housing, and ensure that individuals who have historically been underserved by fragmented systems have access to the specialized care they need to rebuild their lives.

**Services Menu**

We are seeking the following services related to specialized population support. While our preference is for services to be delivered on campus whenever possible, partners may select from the list below or propose additional offerings consistent with their expertise.

We are seeking our specialty service partner(s) to offer the following:

- Young Adult (18–24) Services
- LGBTQ+ Affirming Services
- Veteran Services
- Human/Sex Trafficking Survivor Services
- Domestic Violence Survivor Services
- Services for Individuals with IDD or Neurodivergence
- Re-entry / Justice-Involved Supports
- Elderly/Senior Services

- Group Programming & Workshops
- Advocacy & System Navigation
- Staff Training & Consultation
- Additional services tailored to the needs of the population your organization specializes in

### **Financial Considerations**

In preparing your response to the RFP related to specialty services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, maximize Medicaid and private insurance revenue when applicable and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of services per client per year and an average cost per service in their budget narrative.

<b>Service:</b> Student Practicum Placement, Internships, Experiential Learning & Academic Partnership	
<b>Est. Clients Served:</b> Varies based on area of student placement but students Intend to have access to ~1200 clients per year	<b>Square Footage/Bed count (if applicable):</b> Varies based on student placement

## Intent of Services

Campus for Hope intends to serve as a high-quality training site for students across multiple disciplines including social work, counseling, psychology, psychiatry, nursing, medical, dental, vision care, veterinary medicine, public health, legal studies, and related fields who seek hands-on experience serving vulnerable populations through a trauma-informed, whole-person care model. Students benefit from real-world learning opportunities across diverse practice areas, while clients receive enhanced support, expanded service capacity, and innovative approaches informed by current best practices. Supervised student involvement strengthens core campus services such as case management, behavioral health, medical and dental care, benefits enrollment, legal assistance, and pet care ensuring clients have access to well-rounded, comprehensive support that improves stability and long-term outcomes.

These academic partnerships Intend to also create value for the broader community by nurturing a workforce pipeline dedicated to homelessness response, behavioral health, family services, and community medicine areas in which Southern Nevada faces documented provider shortages. Students and faculty practice in modern, purpose-built spaces alongside experienced service partners, fostering strong interdisciplinary collaboration and contributing to evidence-based program development. For universities, professional schools, and training programs, Campus for Hope offers a premier community-engaged learning environment that meets accreditation requirements while advancing social impact. By integrating students into daily campus operations, Campus for Hope expands service reach, cultivates future practitioners committed to public service, and enhances the region's capacity to support families and individuals experiencing homelessness.

## Services Menu

We are seeking the following support from local colleges and universities to support services for our clients and to provide learning opportunities for students. If in reading this RFP, additional student populations would be beneficial to the clients, they can be applied for.

- Medical students (all disciplines)
- Dental students
- Vision students
- Behavioral health/social work
- Law students
- Veterinary students
- Other

## Financial Considerations

In preparing your response to the RFP related to student practicum placement, internships and experiential learning, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, build creative partnerships that reduce the overall cost of services or do not require a subsidy. Additionally, respondents should include ongoing efforts to drive down costs and include both the average hours provided by students per year, average number of client service hours per student and the cost per student hour of services in their budget narrative.

**Service:** Animal Care Services**Est. Clients Served:**

40 kennels, one room for cats and one room for other/exotic pets

**Serves CFH Clients & their pets**

**Square Footage/Bed count (if applicable):**

- Kennel is 2,800 sq ft.
- Outdoor dog parks are 2,300 sq ft.

**Intent of Services**

Campus for Hope intends to provide an on-site kennel and cattery designed to ensure that clients have a safe, clean, and compassionate place for their pets while they focus on healing, stability, and rebuilding their lives. Because 99% of dog owners and 96% of cat owners consider their pets to be family or close companions (American Veterinary Medical Association, 2018), offering pet-inclusive services is essential to supporting true client engagement and long-term success. Our on-campus animal care spaces remove that barrier and allow clients and their pets to stay together during one of the most vulnerable moments of their lives.

The kennel and cattery is intended to offer trauma-informed care for animals, including safe indoor and outdoor areas for dogs, dedicated cat spaces, accommodations for small animals as needed, and a designated **cuddle room** where clients can spend quality time with their pets in a calming, home-like environment. This model supports both client well-being and animal welfare, recognizing the powerful role pets play in emotional support, routine-building, and recovery.

**Services Menu**

We are seeking the following services and support related to our on-site kennel and cattery. While our preference is for services to occur on campus whenever possible, partners may propose additional offerings they deem appropriate to support both client and animal well-being.

We are seeking our kennel & cattery partner(s) to offer the following:

- Veterinary Care Access/Partnership
- Emergency Veterinary Connections
- Foster Network Support
- Animal Intake & Behavioral Assessment
- Pet Enrichment & Socialization
- Cuddle Room & Client Interaction Spaces
- Animal Wellness Education (and move-out kits as available)
- Additional pet-related supports your organization deems appropriate

**Financial Considerations**



In preparing your response to the RFP related to animal care services, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, can offer free services to clients on campus and build creative partnerships that reduce the overall cost of services. Additionally, respondents should include ongoing efforts to drive down costs and include both an average number of services per client per year and an average cost per services in their budget narrative.

**Service:** Spiritual & Holistic Wellness Services

<b>Est. Clients Served:</b> ~1200 clients per year	<b>Square Footage/Bed count (if applicable):</b>
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### Intent of Services

Campus for Hope intends to offer a diverse array of spiritual and wellness services designed to support the emotional, psychological, and spiritual well-being of clients in a trauma-informed, culturally sensitive, and non-denominational environment. Recognizing that healing requires more than housing and clinical care, the campus intends to include opportunities for traditional spiritual practices such as worship gatherings, choir, prayer, and religious studies alongside non-traditional and holistic wellness experiences including yoga, meditation, meditative coloring, mindfulness groups, sound baths, and other restorative activities. All services must be uplifting, voluntary, and client-centered, with delivery approaches that acknowledge the trauma histories of clients and foster a sense of safety, belonging, and hope.

Faith-based and wellness partners will be invited to provide on-site programming or, if desired, may transport clients to their off-site locations for services, ensuring equitable access to a broad range of supportive experiences. For partner organizations, Campus for Hope offers purpose-built, serene spaces and the opportunity to contribute to whole-person healing within a collaborative network of medical, behavioral health, and social service providers. By integrating spiritual and wellness practices into the campus ecosystem, Campus for Hope expands pathways to resilience, enhances clients' coping skills, and contributes to the overall emotional and spiritual health of families and individuals across Southern Nevada.

### Services Menu

We are seeking the following services related to spiritual and wellness services for our clients. While the desire is to for all services to be on campus, they do not necessarily need to be provided on a daily basis on the campus. Potential partners can select services from the array of services below or offer other services they deem appropriate.

- Any faith-based services
- Wellness services with a spiritual component
- Meditation/restorative practices
- Other

**Service:** Research Partnerships & Publications

**Est. Clients Served:** Varies based on specific research but researchers may have access to ~1200 clients per year with various background, ethnicities, characteristics and experiences

**Square Footage/Bed count (if applicable):**  
Varies based on research project

**Intent of Services**

Campus for Hope seeks research partners to rigorously evaluate the efficacy and long-term impact of its integrated, trauma-informed campus model on individuals, systems, and the broader Southern Nevada community. Priority areas of inquiry include: the campus' impact on surrounding neighborhoods (safety, perception, economic activity), reductions in unsheltered and family homelessness, improvements in coordination across the homelessness response system, and outcomes associated with the collective impact model that combines residential, medical, behavioral health, benefits, legal, and supportive services in one place. Research partners are intended to help assess the effectiveness of embedded case management and person-centered planning approaches on housing stability, health and behavioral health outcomes, child and family well-being, and long-term self-sufficiency.

Additional areas of interest include the economic impact of Campus for Hope both initially and over time on public costs (e.g., emergency services, healthcare utilization, justice involvement), workforce participation, and neighborhood investment. Partners may also support the development and validation of tools such as a Shared Housing Matching Assessment and other instruments that optimize placement, service intensity, and client choice. The campus intends to offer robust data collection opportunities, access to rich multi-sector partnerships, and a unique environment for mixed-methods research, longitudinal studies, and implementation science. By collaborating with universities, research institutes, and independent evaluators, Campus for Hope aims not only to improve its own practice, but also to generate transferable knowledge that can inform policy, funding, and replication of successful models in other communities.

**Services Menu**

Below are some initial considerations for research on the campus, but any and all other research suggestions will be considered.

- Initial and Ongoing Economic Impact of Campus for Hope
- Short and Long Term Impact of Campus on emergency services, system coordination, unsheltered and sheltered homelessness, and the surrounding neighborhood
- Efficacy of the model in recidivism of homelessness
- Impact of Campus on homelessness in Southern Nevada
- Impact of Campus on system coordination and improvement
- Efficacy of co-location collective impact model with residential
- Efficacy of embedded case management services
- Efficacy of person-centered planning

- Efficacy of wrap around services for children in reducing risk of adult homelessness
- Shared Housing Matching Assessment Development & Research
- Other

### **Financial Considerations**

In preparing your response to the RFP related to research opportunities, Campus for Hope is seeking partners who leverage federal, state and local programs and grants, build creative partnerships that reduce the overall cost of research or do not require a subsidy. Respondents should include the cost per study/research and both the length of time and total hours of time estimated for each research project in their budget narrative.